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Legal Counsel Mr. Gary Becker Dinsmore & Shohl, LLP



CONTACT: Mrs. Shawn Cowan Mobility Manager 513.785.5398 cowans@butlercountyrta.com

# **\*\*FOR IMMEDIATE RELEASE\*\***

## BCRTA is Prepared to Prevent the Spread of COVID-19 While Continuing to Provide Essential Services.

### FARE SUSPENSION

Effective 12:00 AM, Thursday 3/19/2020 BCRTA and Middletown Transit will TEMPORARILY SUSPEND fare payment on all fixed, commuter and ADA services. In recognition of the financial hardship for some riders and also in an effort to improve social distancing BCRTA will not charge a fare to ride any R, U, P, Middletown color routes or associated ADA service. In addition, all retail tickets centers will be closed to visitors until further notice.

This effort will help our community members who might be out of work, need to transport children who are out of school, and get much needed supplies. In addition, this will help prevent the transferring of money and limit exposure to high touch surfaces.

BCRTA will continue to operate BGo services at the regular rate of \$5.00 each way. BCRTA encourages customers to pay for their BGo trips through the BGo app. BGo rides can be paid in the BGo app or customers may speak to our call center at 513-785-5237 about purchasing tickets by mail. BCRTA is committed to providing this crucial link to jobs, medical appointments and necessary shopping trips.

### SERVICE CHANGES

Miami University and City of Oxford services in addition to route R3 will transition to a "summer" schedule effective Monday, March 23. Riders should check www.butlercountyrta.com for regular updates and new schedules.

## Cleaning & Disinfection

BCRTA has implemented enhanced disinfecting measures that follow the guidelines from the CDC. Safety of our passengers and employees is our top priority and we will continue these efforts with a focus on keeping all high-touch services disinfected on a high frequency basis and vehicles disinfected on a nightly rotation. Our vehicle operators will have onboard cleaning supplies available and we are asking all passengers to not ride if they are exhibiting symptoms. Larger buses are also being provided on routes when possible to allow riders the recommended space for social distancing. We





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Legal Counsel Mr. Gary Becker Dinsmore & Shohl, LLP are staying up to date on information as it becomes available and will adjust our cleaning schedule as required.

#### Communication

BCRTA Administrative offices are closed to visitors and in person sales. However, call centers are active, and staff are working to answer questions. Please check <u>www.butlercountyrta.com</u> for daily updates as new information evolves. Riders may also follow BCRTA on Facebook @butlercountyrta, Twitter @BCRTA and check service status updates on the Transit and Buztrakr apps.





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#### About Butler County Regional Transit Authority

BCRTA was created by the Butler County Commissioners in 1994 as a public agency in accordance with Ohio Revised Code, Chapter 306. BCRTA is governed by a nine-member Board of Trustees appointed by the Butler County Commissioners with the intention of resulting in a coordinated transportation program that better meets the needs of the residents of the county. BCRTA supports 100 jobs in Butler County and provides more than half a million trips every year. More information is available at www.butlercountyrta.com.



