

General Information

Hours of Operation

BCRTA

- Office Hours: 9:00 AM - 5:00 PM Monday - Friday
- BGo Operation Hours:
6:00 AM - 11:00 PM Monday - Friday

MTS (Middletown Transit System)

- Office Hours: 9:00 AM - 5:00 PM Monday - Friday
- Operation Hours:
6:30 AM - 6:30 PM - Monday - Friday
8:30 AM - 4:30 PM - Saturday

Reservations

- Trip reservations are accepted from 7:00 AM to 6:00 PM Monday - Friday. Call 513-785-5237
- All next day BCare requests are accommodated.
- Reservations and cancellation requests may also be emailed to request@butlercountyrta.com.
- Riders can also use the BGo App to book trips.

BCRTA and MTS may not operate on:

- New Year's Day
- July 4th
- Thanksgiving Day
- Day After Thanksgiving Day
- Memorial Day
- Labor Day
- Christmas Day

U & P routes may operate limited service on certain holidays. Please check Transit mobile application or butlercountyrta.com for info.



PLAN.TRACK.RIDE

Download the Transit mobile application where riders can plan and track their fixed route bus. Available on Android and Apple devices.



www.facebook.com/butlercountyrta
www.twitter.com/bcrtat
www.instagram.com/butlercountyrta

Important Information

- All passengers must have exact change.
- BGo and BCare buses may arrive up to fifteen (15) minutes before or after the scheduled pickup time under normal circumstances.
- BGo and BCare buses will wait five (5) minutes after arrival within the pick-up window for a passenger to board.
- Cancellations must be received one (1) hour before the scheduled pick-up to avoid a charge.
- Passengers are permitted to carry-on four (4) normal size shopping bags. Bags must be secured in either your lap or on the floor below you.
- BCRTA recommends that all passengers wear a safety belt when available. Mobility devices must be secured in accordance with BCRTA policy.
- In accordance with Ohio State Law, certain children must be secured in an approved safety seat.
- No smoking or electronic cigarettes.
- No eating or drinking.
- Children under the age of twelve (12) ride for free and must be accompanied by an adult.
- BCRTA can accommodate all standard mobility devices.
- BCRTA accommodates all service animals.

This document is available in alternative formats or languages upon request.
request@butlercountyrta.com

Title VI Notice of Public Rights • The Butler County Regional Transit Authority (BCRTA) operates all services, routes and accommodations without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the BCRTA of Hamilton, OH and/or the Federal Transit Administration. For more information on the BCRTA civil rights program, and the procedures to file a complaint, contact (513) 785-5022; or visit our administrative office at 3045 Moser Ct., Hamilton, OH 45011.

For more information, visit www.butlercountyrta.com. A complainant may file a complaint directly with the Federal Transit Administration by completing a Title VI Complaint form and mailing it to the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590. If information is needed in another language, contact the BCRTA at (513) 785-5237. Para obtener más información llame a BCRTA al (513) 785-5237



RIDER GUIDE



513.785.5237

1.800.750.0750 TTY

www.butlercountyrta.com

3045 Moser Court Hamilton, Ohio 45011

Fall 2022

All prices and services are subject to change. Please visit www.butlercountyrta.com

for the most current information.

BCRTA operates whenever safely possible.

Call 513-785-5237 or visit www.butlercountyrta.com to check service availability during inclement weather.



BCRTA BGo is a ride-share service that will help residents travel more easily within Butler County, Ohio using public transit vehicles just like your other favorite ride-sharing or taxi services. Book trips in advance as trips are first come first serve based on availability. The BGo mobile application lets riders book their trips, pay for their ride, and track the vehicle. Available for Apple and Android devices.

BGo service is available to the general public. The bus will pick you up in front of your home or pickup location and take you anywhere in Butler County. Price is \$5.00 per one-way trip. Personal Care Attendants ride free.

Fixed Routes

A fixed route has designated streets and stops that it operates on. Passengers can only be picked or dropped off at specific BCRTA or MTS stops.

Regional Routes

R1 - Hamilton/Middletown

R3 - Hamilton/Oxford

R6 - Hamilton/Tri-County

Oxford/Miami University Routes (U&P)

U1 - Campus Core

U1W - Campus Core w/Wal-mart Flyer

U3 - Tollgate Loop

U3X- Tollgate Loop Express

U4 - Western Campus/North Loop

U4D - Western Campus/North Loop w/Ditmer PR- Park & Ride

Middletown Routes

Blue Line

Gold Line

Green Line

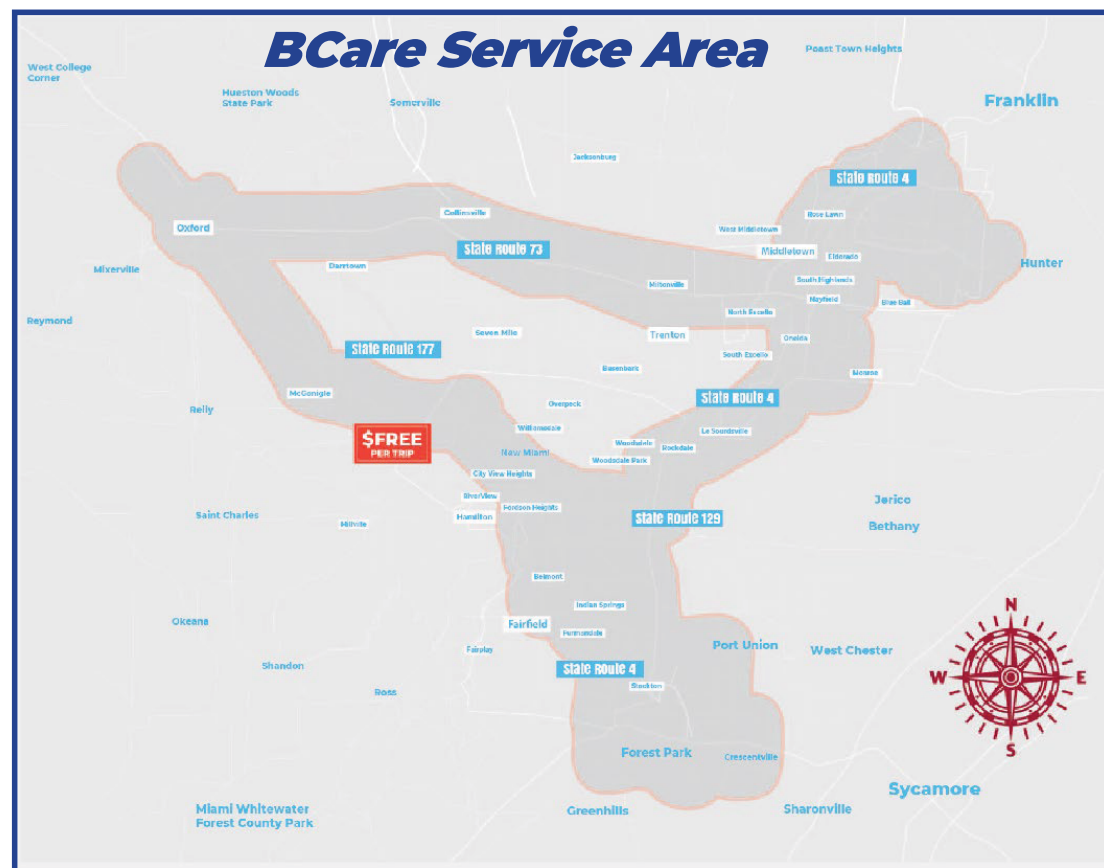
Red Line

Cincinnati Commuter Route

42X West Chester Express (Cincinnati Metro)

Mobility Management

BCRTA's mobility management services include: Individual and group travel training sessions, community outreach, transit education presentations, and connecting individuals with transportation resources. For more information please contact Shawn Cowan at 513.785.5398 or cowans@butlercountyrta.com. All services are free of charge.



BCare Paratransit

BCRTA and MTS provide accessible origin-to-destination bus service for persons with disabilities that may be unable to ride fixed route buses. BCare transportation is available within three quarters of one mile from any fixed route during regular operating hours of the closest route. Persons requesting BCare service must be approved by BCRTA and meet eligibility requirements. Medicaid card holders are required to apply for eligibility for BCare and half fare programs.

For more information about BCare services or to obtain an application to use BCare services, please call 513.785.5237 or visit butlercountyrta.com.



Fares

BGo & BCare

BGo General Public	5.00 each way
ADA Hamilton/Oxford	FREE
ADA Middletown	FREE

Fixed Route Fares

Regional Routes	FREE
University Routes (U&P)	FREE
Middletown Color Routes	FREE

Half Fare

BCRTA and MTS will require all passengers to have an approved half fare application (or BCare application) on file and display the proper certification cards to receive half fare privileges. Persons with a medicare card ride for half fare. BCRTA recognizes approved half-fare credentials from other transit agencies.