

# General Info



## BCRTA

### OFFICE HOURS

9 a.m. to 5 p.m. Monday to Friday

### OPERATION HOURS

6 a.m. to 11 p.m. Monday to Friday

## MTS (Middletown Transit System)

### OFFICE HOURS

9 a.m. to 5 p.m. Monday to Friday

### OPERATION HOURS

6:30 a.m. to 6:30 p.m. Monday to Friday

8:30 a.m. to 4:30 p.m. Saturday

## Reservations

- Trip reservations are accepted from 7 a.m. to 6 p.m. Monday to Friday. Call 513-785-5237.
- All next-day BCare trip requests made by 6:00 p.m. will be accommodated. BCare trips can now be scheduled up to 14 days in advance using the BCRTA BCare app. BCare riders must have an ADA-approved application on file.
- Reservations and cancellation requests may also be emailed to [request@butlercountyrta.com](mailto:request@butlercountyrta.com).

## HOLIDAY CLOSURES

- New Year's Day
- July Fourth
- Day After
- Memorial Day
- Labor Day
- Thanksgiving
- Thanksgiving
- Christmas Day

Hours of operation vary by routes. BCRTA suspends or operates limited service on certain holidays. BCRTA operates whenever safely possible. Visit [butlercountyrta.com](http://butlercountyrta.com) or check the Transit app for service alerts, schedule changes and service availability during inclement weather.

## IMPORTANT INFO

- All passengers must have exact change.
- BGo and BCare buses may arrive up to 15 minutes before or after the scheduled pickup time under normal circumstances.
- BGo and BCare buses will wait five (5) minutes after arrival within the pickup window for a passenger to board.
- Cancellations must be received one (1) hour before the scheduled pickup to avoid a charge.
- Passengers are permitted to carry on four (4) normal size shopping bags. Bags must be secured in either your lap or on the floor below you.
- BCRTA recommends that all passengers wear a safety belt when available. Mobility devices must be secured in accordance with BCRTA policy.
- In accordance with Ohio State Law, certain children must be secured in an approved safety seat.
- No smoking or electronic cigarettes.
- No eating or drinking.
- Children under the age of 12 ride for free and must be accompanied by an adult.
- BCRTA can accommodate all standard mobility devices.
- BCRTA accommodates all service animals.

### TITLE VI NOTICE OF PUBLIC RIGHTS

Title VI Notice of Public Rights • The Butler County Regional Transit Authority (BCRTA) operates all services, routes and accommodations without regard to race, color or national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the BCRTA of Hamilton, Ohio and/or the Federal Transit Administration. For more information on the BCRTA civil rights program, and the procedures to file a complaint, contact 513-785-4346; or visit our administrative office at 6 S. 2nd St., Hamilton, Ohio 45011.

For more information, visit [butlercountyrta.com](http://butlercountyrta.com). A complainant may file a complaint directly with the Federal Transit Administration by completing a Title VI Complaint form and mailing it to the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590. If information is needed in another language, contact BCRTA at 513-785-5237. Para obtener más información llame a BCRTA al 513-785-5237.

This document is available in alternative formats or languages upon request.

**CUSTOMER SERVICE** | MONDAY TO FRIDAY 7 A.M. TO 6 P.M.

513-785-5237 OR 800-750-0750 TTY

6 S. 2ND ST., HAMILTON, OHIO 45011



# Rider Guide

BUTLERCOUNTYRТА.COM



PRINT DATE: JANUARY 2026



## Ride-share Services

### TAP • BOOK • RIDE

#### BCRTA BGo

BGo is a ride-share service that uses public transit vehicles to provide origin-to-destination trips anywhere in Butler County. **Fares are \$5 per one-way trip.**

To book a ride, call 513-785-5237. You can schedule your trip up to seven (7) days in advance. The bus will pick you up at your home or another chosen pickup location and take you directly to your destination. Trips are first come, first served based on availability.

## HOURS

### MONDAY TO FRIDAY

6 a.m. to 11 p.m.

#### Download the BGo App

Powered by Via, the BGo app is for same-day, on-demand trips only. It works like Uber or Lyft, allowing you to request, track and pay for your ride in real time.

TRACK YOUR RIDE IN THE BGO APP



\*You must call 513-785-5237 to book **advanced** trips. On-demand trips can be requested with the BCRTA BGo app.

# Ride With Confidence



Plan your trip and track your ride using the Transit app.

## FIXED ROUTES

A fixed route has designated streets and stops that it operates on. Passengers can only be picked up or dropped off at specific BCRTA or MTS stops.

### Regional Routes

- R1: Hamilton/Middletown
- R3: Oxford-Forest Park Connector
- R6: Job Connector
- CincyLink: Commuter Service

### Oxford/Miami University Routes

These routes are available for students and Oxford residents. They serve Miami University and the surrounding area.

Available Routes: O1 • O2 • O3 • O4



Scan the QR code for route maps and schedules.

### Middletown Routes

- Blue Line
- Gold Line
- Green Line
- Red Line



# Fares

## BGo & BCare

- BGo General Public..... \$5 each way
- ADA Hamilton/Oxford ..... **FREE**
- ADA Middletown..... **FREE**

## Fixed Routes

- Regional Routes..... **FREE**
- Oxford/University Routes (O) ..... **FREE**
- Middletown Color Routes ..... **FREE**

## Commuter Service/Express Route\*

- CincyLink.....\$3 each way/ \$120 Monthly Pass

## MOBILITY MANAGEMENT

BCRTA's mobility management services include: individual and group travel training sessions, community outreach, transit education presentations and connecting individuals with transportation resources.

### LEARN HOW TO RIDE THE BUS

For more information contact Customer Service at **513-785-5237** or [request@butlercountyrta.com](mailto:request@butlercountyrta.com).



\*CincyLink does not accept cash on board. Fares can be purchased through the EZfare app or by purchasing a ticket from BCRTA.

## Bikes Ride Free

You can't bring your bike on the bus, but you can put it on the rack in front. If the rack is full, please wait for the next bus.

### LOADING YOUR BIKE

- Lower the rack
- Place bike on the rack
- Secure rack over the tire
- Notify driver upon exiting

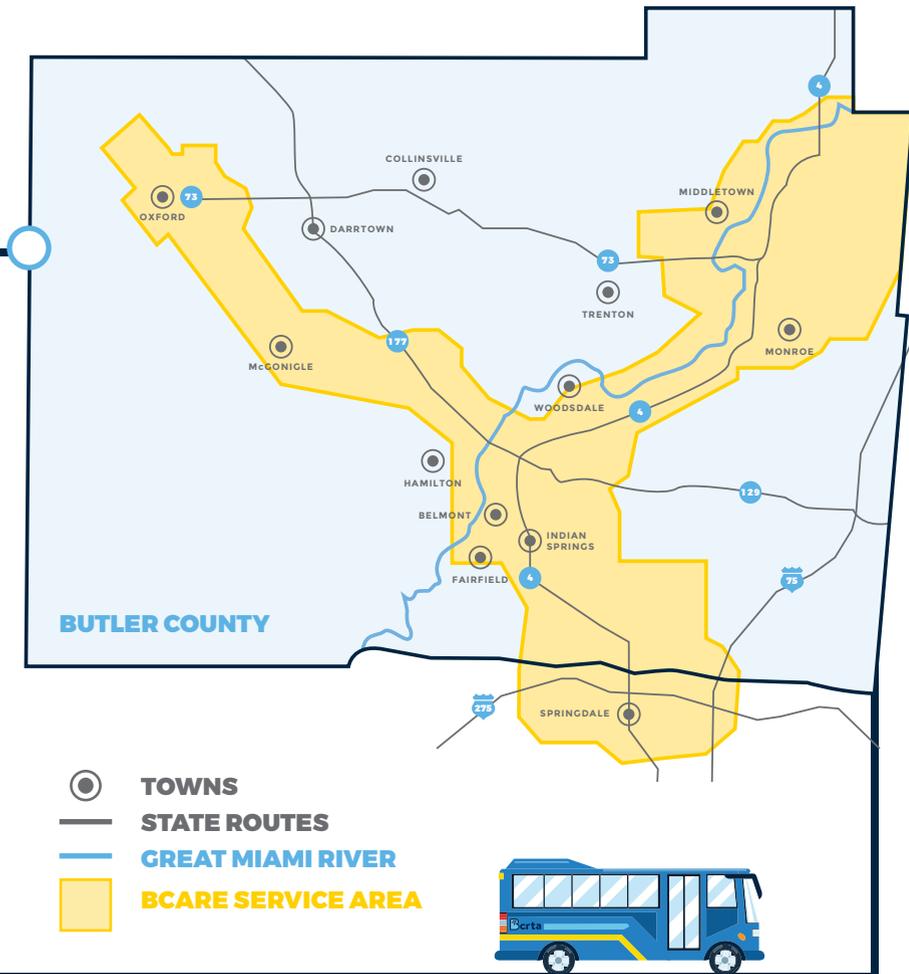
# BCARE Paratransit

## BCare (ADA Paratransit Service)

BCRTA offers accessible, origin-to-destination transportation for people with disabilities who are unable to use fixed-route buses. BCare service is available within ¾ mile of any fixed route during that route's regular operating hours.

To use BCare, you must complete an ADA application and be approved for service. BCRTA also honors valid ADA cards issued by other transit agencies.

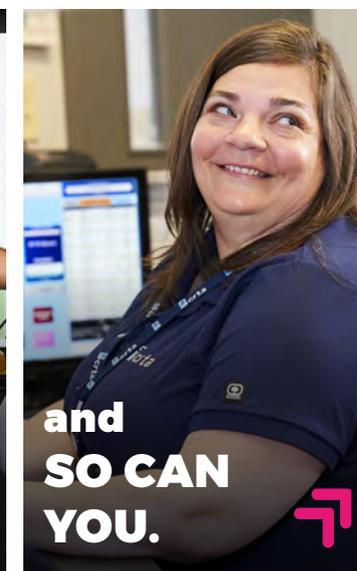
For more information, to request an application or to make a reasonable modification request, call 513-785-5237 or visit [butlercountyrta.com](http://butlercountyrta.com).



- TOWNS
- STATE ROUTES
- GREAT MIAMI RIVER
- BCARE SERVICE AREA



**BUTLER COUNTY RTA** is going places



and SO CAN YOU.



## Join the BCRTA team, enjoy these benefits:

- Paid training
- Consistent hours
- Health insurance
- Retirement fund
- 29 PTO days/year



APPLY TODAY