



Title VI Program

March 2026

Submitted to:

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200 West Adams Street, Suite 320
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Butler County Regional Transit Authority (BCRTA) Title VI Program, March 2026

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**Butler County Regional Transit
Authority (BCRTA) Title VI Program,
March 2026**

INTRODUCTION

Brief Description of BCRTA as Transit Provider Operating Fewer than 50 Fixed Route Vehicles and with No Subrecipients

Butler County RTA is an FTA designated recipient in Butler County, Ohio with no subrecipients. BCRTA operates 18 motor bus vehicles in peak service and serves a part of the Cincinnati Urbanized Area (UZA) and the Middletown UZA.

From 1999 to 2002, the Butler County Regional Transit Authority (BCRTA) operated countywide fixed-route and demand-response transit services. In 2002, BCRTA discontinued its directly operated countywide public transit services following the defeat of a countywide sales tax levy. Beginning in 2003, BCRTA funded park-and-ride commuter bus service between Butler County and downtown Cincinnati through a contract with the Southwest Ohio Regional Transit Authority (SORTA).

Starting in 2005, BCRTA began reintroducing public transit services throughout Butler County and has continued expanding service since that time without major service reductions or fare increases. Prior to 2009, BCRTA primarily provided public, on-demand, door-to-door transit services.

In 2009, BCRTA launched commuter bus service between Middletown and Hamilton using one peak-hour transit bus. In 2010, BCRTA expanded commuter service by introducing a Middletown–Oxford route using an additional peak vehicle. In 2012, a third commuter route between Oxford and Hamilton was implemented using two peak buses.

In August 2013, BCRTA introduced fixed-route bus service in Oxford, Ohio, operating with ten peak buses. In April 2014, BCRTA expanded fixed-route service between Hamilton and Tri-County Mall through the R4 route, providing connections to the Cincinnati Metro system. In 2016, BCRTA introduced the R6 Job Connector route to support employment access along a major distribution and manufacturing corridor in Butler County.

In 2018, BCRTA launched a commuter route (R2) connecting Dayton and Butler County as a pilot program in partnership with the City of Middletown, the City of Monroe, and Premier Health. In 2019, the National Transit Database (NTD) worked with BCRTA to reclassify its routes based on updated service statistics.

During the COVID-19 pandemic, regional travel demand changed significantly, and commuter services experienced substantial ridership declines. As a result, the R2 and R4 routes were discontinued after ridership did not return to pre-pandemic levels. Elements of the R2 service were transitioned to a curb-to-curb mobility option under BCRTA's BGo service.

From 2021 through 2025, BCRTA focused on service recovery, modernization, and flexible mobility options to better respond to evolving travel patterns. The agency expanded its on-demand mobility services under the BGo program, providing curb-to-curb transportation options in areas where traditional fixed-route service was less effective. BCRTA also continued strengthening regional connections between Hamilton, Middletown, and Oxford while supporting workforce mobility along key employment corridors.

During this period, BCRTA also invested in operational technology and service improvements, including updates to passenger information systems, trip planning tools, and real-time transit information. The agency continued refining its service network to balance fixed-route transit with flexible on-demand services in order to improve efficiency and better serve residents, workers, and students throughout Butler County.

As of 2025, BCRTA operates a combination of fixed-route bus service, commuter connections, demand-response transit, and on-demand mobility services designed to support regional connectivity and access to employment, education, healthcare, and other essential destinations.

Ridership in Butler County has been steadily increasing since the COVID-19 pandemic in 2019. BCRTA provided 703,901 trips and accomplishes this work with an annual operating budget of approximately \$13 million.

Currently, BCRTA has a fleet of sixty-nine (69) buses, employs thirty-six (36) full time administrative employees, and one hundred (100) vehicle operators, four (4) full-time mechanics, one (1) maintenance manager, and operates from 4 different facilities for administration, scheduling and dispatching, vehicle storage and maintenance, customer service, and other miscellaneous transit purposes.

As of February 2026, BCRTA operates eleven (11) fixed routes and 1 commuter route. In addition, BCRTA offers demand response service known as BGo and ADA paratransit known as BCare.

Current services are summarized in Appendix A: Exhibit 1.

BCRTA Title VI Plan Policy Statement

The BCRTA assures that no person shall on the grounds of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964, and the Civil Rights Restoration Act of 1987 (P.L. 100.259) be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity.

The BCRTA further assures every effort will be made to ensure nondiscrimination in all of its program's activities, whether those programs and activities are federally funded or not.

In the event that the BCRTA distributes federal aid funds to another entity, the BCRTA will include Title VI language in all written agreements and will monitor

for compliance.

The BCRTA Planning Manager serves as the Title VI Coordinator of the BCRTA and is responsible for initiating and monitoring Title VI activities, preparing required reports and other BCRTA responsibilities as required by 23 Code of Federal Regulation (CFR) 200 and 49 Code of Federal Regulation 21.

GENERAL REPORTING REQUIREMENTS

Title VI Notice to Public.

The following notice is posted on the BCRTA website at www.butlercountyrta.com, within BCRTA vehicles, in the BCRTA facility, and included in all public information materials such as service brochures, notices, etc.

**Title VI Notice of Public Rights
The Butler County Regional Transit Authority**

The Butler County Regional Transit Authority (BCRTA) operates all services, routes and accommodations without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the BCRTA of Hamilton, Ohio and/or or the Federal Transit Administration (FTA).

For more information on the BCRTA civil rights program, and the procedures to file a complaint, contact 513-785-4346, visit the BCRTA administrative office at 3045 Moser Court, Hamilton, Ohio 45011, or visit www.butlercountyrta.com.

A complainant may file a complaint directly with the FTA by completing a Title VI Complaint Form and mailing it to the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Avenue, SE, Washington, DC 20590.

For information in another language, contact BCRTA at 513-785-5237.
Para obtener mas informacion llame a BCRTA at 513-785-5237.

Title VI Complaint Procedures.

These procedures apply to all complaints filed under Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all related statutes relating to any program or activity administered by BCRTA or its subrecipients, consultants, and/or contractors. Intimidation or retaliation of any kind is prohibited by law.

These procedures do not deny the right of the complainant to file formal complaints with other state or federal agencies, or to seek private counsel for complaints alleging discrimination. These procedures are part of an administrative process that does not provide for remedies that include punitive damages or compensatory remuneration for the complainant.

Every effort will be made to obtain early resolution of complaints at the lowest level possible. The option of informal mediation meeting(s) between the affected parties and the BCRTA may be utilized for resolution, at any stage of the process. The Title VI Coordinator will make every effort to pursue a resolution to the complaint. Any individual, group of individuals or entity that believes they have been subjected to discrimination prohibited under Title VI and related statutes may file a written complaint to the following address:

Title VI Coordinator
Butler County Regional Transit Authority
3045 Moser Court
Hamilton, OH 45011

The following measures will be taken to resolve Title VI complaints:

- 1) A formal complaint must be filed within one hundred eighty (180) days of the alleged occurrence (See Appendix A, Exhibit 2 for BCRTA Title VI complaint form). Complaints shall be in writing and signed by the individual or his/her representative, and will include the complainant's name, address and telephone number; name of alleged discriminating official, basis of complaint (race, color, national origin), and the date of alleged act(s). A statement detailing the facts and circumstances of the alleged discrimination must accompany all complaints.
- 2) In the case where a complainant is unable or incapable of providing a written statement, a verbal complaint of discrimination may be made to the BCRTA Title VI Coordinator. Under these circumstances, the complainant will be interviewed, and the BCRTA Title VI Coordinator will assist the complainant in converting the verbal allegations to writing.
- 3) When a complaint is received, the Title VI Coordinator will provide written acknowledgment to the complainant, within ten (10) days by registered mail.

- 4) If a complaint is deemed incomplete, additional information will be requested, and the complainant will be provided sixty (60) business days to submit the required information. Failure to do so may be considered good cause for a determination of no investigative merit.
- 5) Within fifteen (15) business days from receipt of a complete complaint, the BCRTA will determine its jurisdiction in pursuing the matter and whether the complaint has sufficient merit to warrant investigation. Within five (5) days of this decision, the Executive Director or his/her authorized designee will notify the complainant and respondent, by registered mail, informing them of the disposition.
 - a. If the decision is not to investigate the complaint, the notification shall specifically state the reason for the decision.
 - b. If the complaint is to be investigated, the notification shall state the grounds of BCRTA's jurisdiction, while informing the parties that their full cooperation will be required in gathering additional information and assisting the investigator.
- 6) When the BCRTA does not have sufficient jurisdiction, the Executive Director or his/her authorized designee will refer the complaint to the appropriate State or Federal agency holding such jurisdiction.
- 7) If the complaint has investigative merit, the Executive Director or his/her authorized designee will assign an investigator. A complete investigation will be conducted, and an investigative report will be submitted to the Executive Director within sixty (60) days from receipt of the complaint. The report will include a narrative description of the incident, summaries of all persons interviewed, and a finding with recommendations and conciliatory measures where appropriate. If the investigation is delayed for any reason, the investigator will notify the appropriate authorities, and an extension will be requested.
- 8) The Executive Director or his/her authorized designee will issue letters of finding to the Complainant and Respondent within ninety (90) days from receipt of the complaint.

- 9) If the Complainant is dissatisfied with the BCRTA resolution of the complaint, he/she has the right to file a complaint with the:

Region V Administrator
Federal Transit Administration
200 West Adams Street, Suite 320
Chicago, Illinois 60606
Phone: (312) 353-2789
Fax: (312) 886-0351

Title VI Complaint Form.

See Appendix A: Exhibit 2 for a copy of BCRTA Title VI Complaint Form. The complaint form can also be found on BCRTA website: www.butlercountyrta.com

Record of Title VI Investigations, Complaints, or Lawsuits.

None.

Public Participation Plan.

BCRTA operates according to the BCRTA Board of Trustee Policy shown in Section 2.6 to 1) notify the public to changes in services and/or fares; 2) solicit public input when changes are made to transit service and/or fares; and 3) consider public's input when decisions regarding changes to transit service and/or fares are made.

When soliciting public input BCRTA engages the practices outlined in FTA Circular 4703.1 "Environmental Justice Policy Guidance for Federal Transit Administration Recipients." In particular, when conducting traditional public meetings BCRTA carefully considers the following elements to ensure full community participation, including EJ populations:

- Convenient and accessible locations
- Visual description techniques
- Inclusion of electronically accessible formats
- Time limits for public speakers
- Time limits for BCRTA personnel
- Room arrangements adaptable to crowd size.
- Dedicated personnel and resources for disabled or LEP participants
- Reading levels/literacy
- Description of acronyms
- Reducing content into manageable blocks

BCRTA will also make meaningful efforts to engage the public in non-traditional outreach methods such as partnerships with local community actions agencies, municipalities, informal group meetings and digital media. BCRTA currently

maintains supportive engagement relationships with the City of Hamilton, the City of Middletown, and Supports to Encourage Low Income Families (SELF) for the purposes of obtaining public feedback to plans and service changes including those that do not meet the threshold for official comment. BCRTA provides information and communication via Facebook and Instagram:

- www.facebook.com/butlercountyrta
- www.instagram.com/butlercountyrta

Additionally, BCRTA participates in the local Metropolitan Planning Organization's (Ohio-Kentucky-Indiana Regional Council of Governments (OKI)) planning and public participation processes, including the development and updates of the Locally Developed Coordinated Public Transit-Human Services Transportation Plan for the OKI region, a process that includes representatives of public, private and nonprofit transportation and human services providers and participation by the public.

Participation is formalized through an annual Memorandum of Agreement (MOA) between OKI and BCRTA.

See Appendix C for a copy of the MOA and current OKI Public Participation Plan.

BCRTA POLICY AND PROCEDURE MANUAL

Public Comment on Fare and Service Changes

Effective Date: 06-15-2011
Reviewed Date: 05-17-2017

BCRTA will specifically seek public comment on fare and service changes under any of the following circumstances:

1. Any increase to the full adult fare,
2. Any decrease in service in which 25% or more of the total non-contracted system services (based on revenue service hours) are considered for elimination.

When circumstances dictate the solicitation of public comment, then open public meetings and public hearings will be held. The open public meetings may take the form of monthly regular or monthly special BCRTA Board of Trustee meetings. Citizens attending these public meetings where fare or service is considered will be afforded an opportunity to speak to the Board of Trustees. Letters written or referred to the BCRTA with respect to fare or service changes will also be considered at the public meetings.

Additionally, when the BCRTA proposes to increase the fares or decrease service per any of the above circumstances, at least one (1) public hearing will be held prior to the BCRTA Board of Trustee meeting that adopts the budget incorporating the subject fare or service changes.

The Public Hearing will meet the following criteria:

1. Published public notice will be given as to the date, time, location and purpose of the public hearing;
2. The notice will allow for mailed written public comment in lieu of attendance at the hearing;
3. The public notice will be printed at least ten (10) calendar days prior to the hearing;
4. The public hearing will be held in a location accessible to persons with mobility disabilities;
5. A record of the proceedings will be made. Transcripts of the proceedings may be obtained at the expense of those requesting such a transcript;
6. Comments from the public will be taken up to the closing time of the public hearing. The hearing shall have a duration of no less than one (1) hour for the collection of public comment, and no individual will take more than five (5) minutes to present a viewpoint, and, or the moderator of the public hearing

reserves the right to limit comments to five (5) minutes or less;

7. For the sake of the record, persons submitting comments at the hearing will be asked to provide their name and address.
8. BCRTA officials may make a presentation concerning a fare increase or service reduction;
9. The BCRTA Executive Director, the BCRTA Operations Manager, or the President of the BCRTA Board of Trustees will hold, chair, and moderate the public hearing proceedings.

After the Public Hearing, the BCRTA Executive Director will present a summary of the proceedings to the Board of Trustees. The summary will be communicated prior to the BCRTA Board of Trustee meeting that adopts the budget incorporating the subject fare or service changes.

Limited English Proficiency (LEP) Four Factor Analysis & Language Assistance Plan.

See Appendix B.

Membership of Non-Elected Committees and Councils

The BCRTA was created by the Butler County Commissioners in 1994 consistent with Ohio Revised Code 306.32. The originating resolution calls for a nine (9) member Board that serves three (3) year terms. Appointments are the responsibility of the Butler County Commissioners.

33.1% of Butler County's 2023 population is considered minority (8.9% black or African American alone; 8.3% with two (2) or more races; 4.5% Asian alone; and 2.7% with another minority race not listed.).

The current makeup of the BCRTA Board of Trustees is as follows:

	Total	Minority
Male	7	1
Female	2	1
Vacant	0	

BCRTA Monitoring of Subrecipients

BCRTA has no subrecipients.

Equity Analysis of Construction Projects.

During the reporting period, BCRTA has not undertaken any construction project

that requires an environmental justice analysis.

Evidence of Board Review and Approval of Title VI Program and Policies.

Appendix A, exhibit 3, contains the Board resolution indicating review and approval of BCRTA 2026 Title VI Program.

Service Standards & Policies

BCRTA Board of Trustees continues its leadership commitment in exploring transportation options for Butler County citizens and visitors through a strategy of targeting identified needs through partnerships and coordination with other regional transportation providers. The BCRTA Board of Trustees adopted the following service standards and policies in March 2010 to guide service development:

Service Design Guidelines

As a result of community input, the BCRTA Board of Trustees has made a leadership commitment to adopting a new mobility paradigm tailored to the unique needs of Butler County. A mobility mission calls for creative transportation strategies that leverage local resources and services to move people efficiently and effectively. The focus is on mobility versus mode.

The BCRTA has committed to explore and build upon the following service categories:

- Community requests wherein the sponsoring agency/jurisdiction is willing to contribute at least 45% of the operating costs.
- Fixed-route park-and-ride services to move workers to/from neighboring counties.
- Customized employer-driven solutions to accessing a larger skilled labor pool.
- Collaborative mobility solutions for improving quality of life for target populations.
- County connections to Miami University educational opportunities.

Service Evaluation Factors

Annually the Board of Trustees will monitor and evaluate the following performance metrics:

BCRTA Service Standards by Mode as of January 1, 2023

Vehicle Load

Peak and Off-Peak

Motor Bus	Less than or equal to 1.47 passengers per seat.
Commuter bus	Less than or equal to 1.2 passengers per seat.
Demand Response	Less than or equal to 1.0 passengers per seat.

Vehicle Headway

	Peak	Off-Peak
Motor Bus	Less than or equal to 30 minutes.	Less than or equal to 60 minutes.
Commuter bus	Less than or equal to 120 minutes.	Less than or equal to 120 minutes.

Increased vehicle headways shall first be applied to routes with a history of sustainable high load factor.

On-Time Performance (OTP)

Peak and Off-Peak

	Acceptable Early	Acceptable Late	Minimum Standard On-Time
Motor Bus	0-1 minutes	0-5 minutes	85%
Commuter bus	0-1 minutes	0-5 minutes	85%
Demand Response	0-15 minutes	0-15 minutes	90%

On-time performance is measured by calculating arrivals at designated time points only.

Service Availability

BCRTA regularly evaluates the county-wide trips provided per capita based upon the most recent census data available. BCRTA’s current goal is 25%. BCRTA expects to provide more than 80% trips per capita in 2023 due to a significant expansion of service in 2023.

	Minimum Distance between Designated Stops
Motor Bus	0.1 miles
Commuter bus	0.1 miles*

*Commuter service is required to include a minimum of 5 miles of closed-door service between two points.

Vehicle Assignment

Currently, BCRTA has 69 revenue vehicles to assign to meet service needs. Each morning, the BCRTA Vehicle and Facility Manager provides the BCRTA Transportation Coordinator with a list of vehicles available for service (identifying fleet scheduled for preventive maintenance and/or repair). The BCRTA Transportation Coordinator assigns available vehicles to meet passenger load and wheelchair requirements. Vehicle assignments vary daily. Coordinators are fully trained to cycle all vehicles through all routes and locations to ensure

equitable distribution of assets based on age and condition regardless of community or passenger groups.

Transit Amenities

BCRTA operates eleven (11) motor bus fixed routes in Butler County, Ohio. The following amenities practice relates to these services. Other than rider guides and other customer information pieces, passenger amenities are not provided for demand response services. BCRTA has shelters located at the Kroger in the City of Oxford, and at the Miami University City of Hamilton campus. A property owner has installed a bus shelter at the Meijer park-and-ride along the Oxford-Hamilton commuter route.

Miami University owns, places, and maintains most passenger amenities for fixed route bus service in Oxford, Ohio.

BCRTA recognizes the importance of passenger amenities in providing comfortable and convenient service to system users as well as attracting new ridership. Amenity, as defined for BCRTA purposes is “any physical improvement made to a bus stop or transit facility that contributes to a rider’s comfort, access, and/or safety while either waiting to board, boarding or alighting any BCRTA bus.” Amenities will be considered for any BCRTA fixed route and commuter bus service.

There are seven specific amenities that BCRTA will consider: bus signage, concrete boarding pads, benches, shelters, trash receptacles, concrete bus pads, and schedule holders/real-time displays. Determining factors that will be used to evaluate whether or not a particular bus stop will be eligible for placement of a specific amenity include but are not limited to: ridership levels, operating characteristics, traffic patterns, terrain, local ordinances or regulations governing the placement of transit amenities, and levels of elderly and disabled boardings.

Bus Stop Signage

Bus stop signs are placed to notify passengers where the bus will stop, to provide reference for bus operators, and to assist in marketing the system. To mark the location of all fixed routes and commuter bus stops, BCRTA will provide signs and install them free of charge. The bus stop sign:

- Identifies the location as a bus stop.
- Includes the number/letter identifier for the bus route(s) using the stop and, when possible, the destination of the route(s).
- Displays the transit information telephone number.

There are multiple criteria involved in placing a bus stop sign. Concerns for passenger and public safety, convenience, bus stop visibility and passenger comfort must all be addressed. Signage designating stops will be placed at all BCRTA bus stops.

The following are general guidelines for bus stop sign locations and clearances:

- Every effort will be made to place bus stop signs on an existing utility pole or an existing standard.

- If an existing securement point is unavailable, the sign should be installed on an exclusive standard. In no case should the sign be located closer than 24 inches from the curb back.
- The minimum distance between bus stops is 528 feet (i.e., 1/10 of a mile).
- The bottom of the sign should be seven (7) feet above ground level, and the top should be no higher than ten feet.

Concrete Board Pad Location

Boarding pads should be included at all bus stops that have 15 or more passenger boardings per day.

Benches

Bus stops with 15 or more boardings per day can be provided with a concrete boarding pad and a bench.

Shelters and Trash Receptacles

Shelters and trash receptacles should be provided for bus stops with more than 25 boardings per day. Each local jurisdiction should be contacted for the placement of a shelter.

Schedule Holders and Real-time Displays

All BCRTA fixed route and commuter buses will contain schedule holders and/or real-time displays that show bus arrival times and route information at a specific stop. BCRTA will actively seek opportunities to place schedule holders and BCRTA customer information at key locations along its fixed route and commuter bus alignment and at key destinations such as the Butler County Government Services Center. Major Transfer Centers and areas with more than 100 boardings per day should be provided schedule holders and/or real-time displays.

Maintenance of Amenities

Well maintained bus stops and amenities are crucial to the image of BCRTA as well as the jurisdictions in which they are located. Maintenance of each amenity that meets BCRTA requirements and guidelines will be provided by BCRTA. Any damaged or dirty bus stop site or amenity will be immediately corrected to create a positive impression for transit patrons and the general public.

In those cases where a local jurisdiction or private property owner requests installation of a BCRTA amenity even though the minimum requirement cannot be met, it will be the responsibility of the party requesting the amenity to either maintain it or make arrangements with BCRTA to provide maintenance.

Appendix A: Exhibits

Exhibit 1: Summary of BCRTA General Public Transit Services

ROUTE NAME	TYPE	SERVICE DAYS	FREQUENCY	VEHICLE TYPE
<i>R1 HAMILTON-MIDDLETOWN</i>	MOTOR BUS	M, TU,W,TH,FR	60 MINS	CUTAWAY
<i>R3 OXFORD-FOREST PARK</i>	MOTOR BUS	M, TU,W,TH,FR	55 MINS	GILLIG 30'AND/OR CUTAWAY
<i>R6 JOB CONNECTOR</i>	MOTOR BUS	M, TU,W,TH,FR	120 MINS	CUTAWAY
<i>O1</i>	MOTOR BUS	M, TU,W,TH,FR, SAT, SUN.	M-F: 15 MIN SAT,SUN: 80 MIN	GILLIG 30' AND/OR CUTAWAY
<i>O2</i>	MOTOR BUS	M, TU, W, TH, FR, SAT, SUN.	M-F: 15 MIN SAT,SUN: 80 MIN	GILLIG 30' AND/OR CUTAWAY
<i>O3</i>	MOTOR BUS	M, TU, W, TH, FR, SAT, SUN.	M-F: 45 MIN Sat, Sun: 45 MIN	GILLIG 30' AND/OR CUTAWAY
<i>O4</i>	MOTOR BUS	M, TU, W, TH, FR, SAT, SUN.	M-F: 15 MIN SAT, SUN: 60 MIN	GILLIG 30' AND/OR CUTAWAY
<i>RED LINE</i>	MOTOR BUS	M, TU, W, TH, FR, SAT	60 MIN	GILLIG 30' AND/OR CUTAWAY
<i>BLUE LINE</i>	MOTOR BUS	M, TU, W, TH, FR, SAT	60 MIN	GILLIG 30' AND/OR CUTAWAY
<i>GOLD LINE</i>	MOTOR BUS	M, TU, W, TH, FR, SAT	GOLD NORTH: 30 MIN GOLD SOUTH: 30 MIN	GILLIG 30' AND/OR CUTAWAY
<i>GREEN LINE</i>	MOTOR BUS	M, TU, W, TH, FR, SAT	GRN SOUTH: 30 MIN GRN NORTH: 30 MIN	GILLIG 30' AND/OR CUTAWAY
<i>CINCYLINK</i>	COMMUTER COACH	M, TU, W, TH, FR	4 AM TRIPS 4 PM TRIPS	MCI NEW FLYER
<i>BGo</i>	DEMAND RESPONSE	M, TU, W, TH, FR	6AM-11PM AS SCHEDULED	VAN AND/OR CUTAWAY

**Regional Routes:
R1**

R1 Hamilton Shuttle Map

Ride Free Every Day

All BCRTA fixed routes, paratransit services and SafeRide operate **free for everyone**.

Plan your trip and track your ride using the Transit app.

transit DOWNLOAD NOW

Route Hours
Hours of operation vary by routes. BCRTA suspends or operates limited service on holidays and academic breaks.
Visit butlercountyrta.com for service alerts and schedule changes.

Customer Service
MON. THRU FRI. | 7 a.m. to 6 p.m.
513-785-5237

USE OUR TRIP PLANNER

BCRTA TITLE VI NOTICE OF PUBLIC RIGHTS

The Butler County Regional Transit Authority (BCRTA) operates all services, routes and accommodations without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the BCRTA of Hamilton, Ohio and/or the Federal Transit Administration.

For more information on the BCRTA civil rights program and the procedures to file a complaint, call 513-785-4346; or visit our administrative office at 6 S. 2nd St., Suite 600, Hamilton, Ohio 45011. A complainant may file a complaint directly with the Federal Transit Administration by completing a Title VI Complaint form and mailing it to the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-1CA, 1200 New Jersey Ave., SE, Washington, DC 20590. If you are unable to be reached in another language, contact the BCRTA at 513-785-5237. For more information, visit butlercountyrta.com.

This document is available in alternative formats or languages upon request.

R1

BCRTA
HAMILTON
MIDDLETOWN
SHUTTLE

ROUTE R1 SCHEDULE
Updated January 2026

BUTLERCOUNTYRTA.COM | 513-785-5237



MONDAY THRU FRIDAY ONLY

PM TIMES IN BOLD

Timed stops only; see map for all stops.

BCRTA Headquarters	Market Street Station - Area B	Butler Tech NB	Kyle's Station Kroger	Kohl's Distribution Center NB	MTS Transit Station	Kohl's Distribution Center SB	Kyle's Station Kroger	Butler Tech SB	Market Street Station - Area B
6:17	6:29	6:45	6:52	7:05	7:30	7:45	7:58	8:05	8:25
-	6:30	7:45	7:52	8:05	8:30	8:45	8:58	9:05	9:25
-	8:30	8:45	8:52	9:05	9:30	9:45	9:58	10:05	10:25
-	9:30	9:45	9:52	10:05	10:30	10:45	10:58	11:05	11:25
-	10:30	10:45	10:52	11:05	11:30	11:45	11:58	12:05	12:25
-	11:30	11:45	11:52	12:05	12:30	12:45	12:58	13:05	13:25
-	12:30	12:45	12:52	13:05	13:30	13:45	13:58	14:05	14:25
-	13:30	13:45	13:52	14:05	14:30	14:45	14:58	15:05	15:25
-	14:30	14:45	14:52	15:05	15:30	15:45	15:58	16:05	16:25
-	15:30	15:45	15:52	16:05	16:30	16:45	16:58	17:05	17:25
-	16:30	16:45	16:52	17:05	17:30	17:45	17:58	18:05	18:25
-	17:30	17:45	17:52	18:05	18:30	18:45	18:58	19:05	19:25
-	18:30	18:45	18:52	19:05	19:30	19:45	19:58	20:05	20:25
-	19:30	19:45	19:52	20:05	20:30	20:45	20:58	21:05	21:25

NORTHBOUND

- BCRTA Headquarters
- Market Street Station - Area B
- High & East EB
- High & Hancock EB
- High & Fair EB
- Princeton Square Apts. NB
- Princeton Rd at Gilmore EB
- Wal-Mart Fairfield Twp. EB
- Bridgewater Falls NB
- Butler Tech NB
- SR-4 at Liberty-Fairfield NB
- Kyle's Station Kroger
- Countryside Village & SR 747 NB
- SR-4 at Monroe Crossings NB
- Kohl's Distribution Center Northbound
- Main & Oxford State (Dad's Restaurant) NB
- Main St at Moose Lodge NB
- Main St at Main Bar
- Main St at Pinta Ave NB
- Main St at Granada Ave
- Main at Elm Grove Terrace NB
22. 9th & Main NB
23. 9th & Yankee EB
24. Yankee Rd at Hanover Ave
25. Yankee Rd at Fifth Ave
26. Yankee Rd at Fourth Ave
27. Broad St at Girard Ave
28. Broad St at Middletown Public Library
29. MTS Transit Station

SOUTHBOUND

- MTS Transit Station
- 9th & Main WB
- Main St at Windsor Ave
- Main St at Eleventh Ave
- Main St at Fourteenth Ave
- Main St at Sixteenth Ave
- Main St at Eighteenth Ave
- Main & McGuire SB
- Main St at Elm Grove Terrace SB
- Main St at Pinta Ave SB
- Main St at Diamond Loop
13. Main St at Moose Lodge SB
- Main and Oxford State (Dad's Restaurant) SB
- Oxford State Rd. & Main Street SB
- Kohl's Distribution Center Southbound
- SR-4 at Lesourdsville Lake SB
- High & Fair WB
- High & Erie WB
- High & 7th WB
- Kyle's Station Kroger
- Liberty Square
- Butler Metropolitan Housing Authority
22. Butler Tech SB
- Bridgewater Falls WB
24. Wal-Mart Fairfield Twp. WB
- Princeton Rd at Gilmore WB
- Princeton Square Apts. SB
27. High & Fair WB
28. High & Erie WB
29. High & 7th WB
30. Market Street Station - Area B

R3 Oxford - Forest Park Connector Map

OXFORD

HAMILTON

LEGEND

- R3
- THIRDPPOINT STOP
- ADDITIONAL STOPS

Ride Free Every Day

All BCRTA fixed routes, paratransit services and SafeRide operate free for everyone.

Plan your trip and track your ride using the Transit app.

USE OUR TRIP PLANNER

Route Hours

Hours of operation vary by routes. BCRTA suspends or operates limited service on holidays and academic breaks. Visit butlercountyta.com for service alerts and schedule changes.

Customer Service

MON. THRU FRI. 17 a.m. to 6 p.m.
513-785-5237

R3

BUTLER COUNTY TA
OXFORD - FOREST PARK CONNECTOR

ROUTE SCHEDULE
Updated January 2026

BUTLERCOUNTYTA.COM | 513-785-5237

TITLE VI NOTICE OF PUBLIC RIGHTS

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For more information, visit butlercountyta.com.

This document is available in alternative formats or languages upon request.



MONDAY THRU FRIDAY ONLY

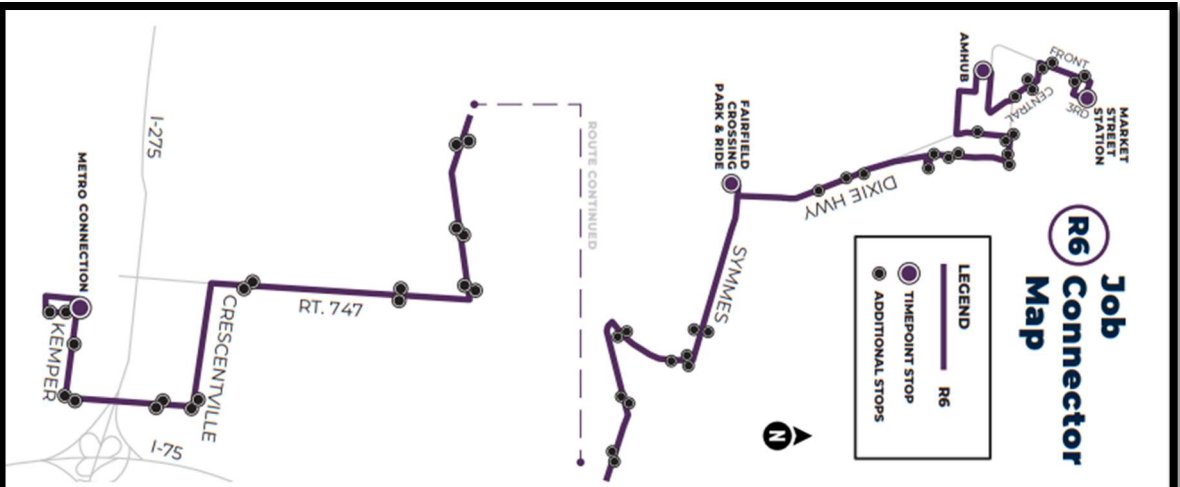
PM TIMES IN BOLD

Timed stops only; see map for all stops.

Chestnut Street Station - Bay 4	Miami Station C	Meijer/W. Hamilton Park & Ride	Market Street Station - Area A	Fairfield Crossing Park & Ride	Forest Park Park & Ride	Fairfield Crossing Park & Ride	Market Street Station - Area B	Meijer/W. Hamilton Park & Ride - to Oxford	Miami Station D	Chestnut Street Station - Bay 4
4:20	4:27	4:49	5:03	5:19	5:40	5:55	6:12	6:24	6:45	6:51
5:15	5:22	5:44	5:58	6:14	6:35	6:50	7:07	7:19	7:40	7:46
6:10	6:17	6:39	6:53	7:09	7:30	7:45	8:02	8:14	8:35	8:41
7:05	7:12	7:34	7:48	8:04	8:25	8:40	8:57	9:09	9:30	9:36
8:00	8:07	8:29	8:43	8:59	9:20	9:35	9:52	10:04	10:25	10:31
8:55	9:02	9:24	9:38	9:54	10:15	10:30	10:47	10:59	11:20	11:26
9:50	9:57	10:19	10:33	10:49	11:10	11:25	11:42	11:54	12:15	12:21
10:45	10:52	11:14	11:28	11:44	12:05	12:20	12:37	12:49	1:10	1:16
11:40	11:47	12:09	12:23	12:39	1:00	1:15	1:32	1:44	2:05	2:11
12:35	12:42	1:04	1:18	1:34	1:55	2:10	2:27	2:39	3:00	3:06
1:30	1:37	1:59	2:13	2:29	2:50	3:05	3:22	3:34	3:55	4:01
2:25	2:32	2:54	3:08	3:24	3:45	4:00	4:17	4:29	4:50	4:56
3:20	3:27	3:49	4:03	4:19	4:40	4:55	5:12	5:24	5:45	5:51
4:15	4:22	4:44	4:58	5:14	5:35	5:50	6:07	6:19	6:40	6:46
5:10	5:17	5:39	5:53	6:09	6:30	6:45	7:02	7:14	7:35	7:41
6:05	6:12	6:34	6:48	7:04	7:25	7:40	7:57	8:09	8:30	8:36
7:00	7:07	7:29	7:43	7:59	8:20	8:35	8:52	9:04	9:25	9:31
7:55	8:02	8:24	8:38	8:54	9:15	9:30	9:47	9:59	10:20	10:26

SOUTHBOUND

- 1. Chestnut Street Station - Bay 4
- 2. Spring & Main EB
- 3. Hanna House
- 4. Miami Station C
- 5. Stanton Hall
- 6. Indian Trace SB
- 7. Southpointe Pkwy at Ironwood Dr
- 8. Southpointe Pkwy at Cottonwood Dr
- 9. Island Lake Park SB
- 10. Meijer/W. Hamilton Park & Ride
- 11. Bob Evans
- 12. Main & Brookwood EB
- 13. Butler Co. Lumber
- 14. Main & Eaton SB
- 15. Armstead Park
- 16. Market Street Station - Area A
- 17. 3rd and Dayton Street SB
- 18. Central Ave at Hanover St SB
- 19. AMHUB SB
- 20. University & Grand SB
- 21. Miami U. - Hamilton SB
- 22. Pleasant & Fairview SB
- 23. Pleasant & St Clair SB
- 24. Pleasant & Brookwood SB
- 25. Pleasant Ave & Hill SB
- 26. Fairfield Crossing Park & Ride
- 27. Dixie Hwy & Hicks Blvd SB
- 28. Dixie Hwy & Donald Dr SB
- 29. Dixie Hwy & Nilles Rd SB
- 30. Dixie Hwy & Boehm Dr SB
- 31. Dixie Hwy & Gilmore Rd SB
- 32. Gilmore Rd & Resor Rd SB
- 33. Gilmore Rd and Kolb Dr SB
- 34. Forest Park Park & Ride
- 1. Forest Park Park & Ride
- 2. Gilmore and Forest Fair Dr NB
- 3. Gilmore Rd & Annandale Dr NB
- 4. Dixie Hwy & Jungle Jim Dr NB
- 5. Dixie Hwy & Stadium Dr NB
- 6. Dixie Hwy & Donald Dr NB
- 7. Dixie Hwy & Hicks Blvd NB
- 8. Fairfield Crossing Park & Ride
- 9. Hill Avenue and Pleasant Avenue NB
- 10. Pleasant & Foster NB
- 11. Pleasant & St Clair NB
- 12. Pleasant & Fairview NB
- 13. Miami U. - Hamilton NB
- 14. University & Grand NB
- 15. AMHUB NB
- 16. Central Ave at Hanover St NB
- 17. 3rd & Dayton Street NB
- 18. Market Street Station - Area B
- 19. Main Street and D Street
- 20. Main and Eaton Street NB
- 21. Main & Lawn WB
- 22. Main St. and McKinley Ave.
- 23. Main & Brookwood WB
- 24. Kroger West Hamilton
- 25. Meijer/W. Hamilton Park & Ride - to Oxford
- 26. Island Lake Park NB
- 27. Southpointe Pkwy at Ironwood Dr
- 28. Southpointe Pkwy at Cottonwood Dr
- 29. Indian Trace NB
- 30. Morris Hall
- 31. Miami Station D
- 32. McCuffey Hall
- 33. Spring & Main WB
- 34. Chestnut Street Station - Bay 4



Ride Free Every Day

All BCRTA fixed routes, paratransit services and SafeRide operate **free for everyone**. Plan your trip and track your ride using the Transit app.

transit DOWNLOAD NOW

Route Hours

Hours of operation vary by route. BCRTA suspends or operates limited service on holidays and academic breaks.

Visit ButlerCountyRta.com for service alerts and schedule changes.

USE OUR TRIP PLANNER

Customer Service

MON. THRU FRI. | 7 a.m. to 6 p.m.
513-785-5237

crta

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For more information on the BCRTA civil rights program and the procedures to file a complaint, call 513-785-5237 or visit our administrative office at 1045 Moser Court, Hamilton, Ohio 45011. A complaint may file a complaint directly with the Federal Transit Administration by completing a Title VI Complaint form and mailing it to the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-1C1, 400 North West Street, Washington, DC 20541. If an individual with a disability needs to file a complaint in another language, contact the BCRTA at 513-785-5237. For more information, visit ButlerCountyRta.com.

This document is available in alternative formats or languages upon request.

crta

JOB CONNECTOR

This route is subsidized by the Hamilton Community Block Grant



ROUTE SCHEDULE

Updated January 2026

BUTLERCOUNTYRTA.COM | 513-785-5237



MONDAY THRU FRIDAY ONLY

PM TIMES IN BOLD
Timed stops only; see map for all stops.

BCRTA Headquarters	Market Street Station - Area B	AMHUB SB	Fairfield Crossing Park & Ride	495 E Kemper Rd, Metro Connection	Fairfield Crossing Park & Ride	AMHUB NB	Market Street Station - Area B
4:48	-	-	4:58	05:30	6:02	6:18	6:30
-	6:30	6:42	6:58	07:30	8:02	8:18	8:30
-	8:30	8:42	8:58	09:30	10:02	10:18	10:30
-	10:30	10:42	10:58	11:30	12:02	12:18	12:30
-	12:30	12:42	12:58	01:30	2:02	2:18	2:30
-	2:30	2:42	2:58	03:30	4:02	4:18	4:30
-	4:30	4:42	4:58	05:30	6:02	6:18	6:30
-	6:30	6:42	6:58	07:30	8:02	8:18	8:30
-	8:30	8:42	8:58	09:30	10:02	-	-

NORTHBOUND

- 495 E Kemper Rd, Metro Connection
- Chesterdale & Kemper NB
- Chesterdale and Valdosa
- Crescentville & Chesterdale WB
- Tyson Foods
- SR-747 & Rialto NB
- Port Union & Goldpark WB
- Port Union & LeSaint WB
- Koch Foods WB
- Port Union & Seward WB
- Port Union & Industrial WB
- Fairfield High School NB
- ThyssenKrupp NB
- Fin-Pan
- Symmes Rd at Sencorp/White WB

- Fairfield Crossing Park & Ride
- Dixie Hwy & Corwin NB
- Dixie Hwy & Laurel NB
- Hamilton Crossings
- Kroger/ Erie Blvd
- Hanover & 14th WB
- Hanover & East WB
- East Ave & Hensley Ave SB
- AMHUB NB
- Central & Washington NB
- Central & Chestnut NB
- Front & Wilson NB
- County Courthouse
- Market Street Station - Area B

SOUTHBOUND

- BCRTA Headquarters
- Market Street Station - Area B
- Front & Court SB
- Front & Wilson SB
- Central & Chestnut SB
- Central & Washington SB
- AMHUB SB
- East Ave & Hensley Ave NB
- Hanover & East
- Kroger Hamilton/Grand WB
- Hanover & 14th EB
- Front & Grand SB
- McDonald's/Erie Blvd
- Dixie Hwy & Bobmeyer SB
- Dixie Hwy & Corwin SB

- Fairfield Crossing Park & Ride
- Symmes Rd at Zartran EB
- Bilstein & Symmes SB
- ThyssenKrupp SB
- Fairfield High School
- Port Union & Profit EB
- Port Union & Seward EB
- Koch Foods EB
- Port Union & LeSaint EB
- Port Union & Goldpark EB
- SR-747 & Rialto SB
- SR-747 & Dewitt SB
- Crescentville & Chesterdale EB
- Chesterdale at Valdosa
- Chesterdale & Kemper SB

- Five Guys
- Tri County Parkway
- TJ Maxx
- 495 E Kemper Rd, Metro Connection

BCRTA Rider Guide:



Rider Guide



BUTLERCOUNTYRTA.COM

PRINT DATE: AUGUST 2025



Ride-share Services

TAP • BOOK • RIDE

BCRTA BGO

BGO is a ride-share service that uses public transit vehicles to provide origin-to-destination trips anywhere in Butler County. **Fares are \$5 per one-way trip.**

To book a ride, call 513-785-5237. You can schedule your trip up to seven (7) days in advance. The bus will pick you up at your home or another chosen pickup location and take you directly to your destination. Trips are first come, first served based on availability.

HOURS
MONDAY TO FRIDAY
6 a.m. to 11 p.m.

Download the BGO App

Powered by Via, the BGO app is for same-day, on-demand trips only. It works like Uber or Lyft, allowing you to request, track and pay for your ride in real time.



*You must call 513-785-5237 to book **advanced** trips. On-demand trips can be requested with the BCRTA BGO app.

IMPORTANT INFO

- All passengers must have exact change.
- BGO and BCare buses may arrive up to 15 minutes before or after the scheduled pickup time under normal circumstances.
- BGO and BCare buses will wait five (5) minutes after arrival within the pickup window for a passenger to board.
- Cancellations must be received one (1) hour before the scheduled pickup to avoid a charge.
- Passengers are permitted to carry on four (4) normal size shopping bags. Bags must be secured in either your lap or on the floor below you.
- BCRTA recommends that all passengers wear a safety belt when available. Mobility devices must be secured in accordance with BCRTA policy.
- In accordance with Ohio State Law, certain children must be secured in an approved safety seat.
- No smoking or electronic cigarettes.
- No eating or drinking.
- Children under the age of 12 ride for free and must be accompanied by an adult.
- BCRTA can accommodate all standard mobility devices.
- BCRTA accommodates all service animals.

TITLE VI NOTICE OF PUBLIC RIGHTS

Title VI Notice of Public Rights - The Butler County Regional Transit Authority (BCRTA) operates all of its fixed, flexible and demand transit services under Title VI of the Civil Rights Act of 1964. Any person who believes that he or she has been subjected to any form of discrimination in the BCRTA's provision of transit services may file a complaint with the BCRTA of Hamilton, OH and/or the Federal Transit Administration. For more information on the BCRTA civil rights program, and the procedures to file a complaint, contact 513-785-4346, or visit our administrative office at 6 S. 2nd St., Hamilton, Ohio 45011.

For more information, visit butlercountrta.com. A complainant may file a complaint directly with the Federal Transit Administration by completing a Title VI Complaint Form and mailing it to the U.S. Department of Transportation, 400 7th Street, NE, Washington, DC 20590. If information is needed in another language, contact BCRTA at 513-785-5237. Para obtener más información llame a BCRTA al 513-785-5237.

This document is available in alternative formats or languages upon request.

CUSTOMER SERVICE MONDAY TO FRIDAY 7 A.M. TO 6 P.M.
513-785-5237 OR 800-750-0950 TTY

6 S. 2ND ST., HAMILTON, OHIO 45011

General Info



BCRTA OFFICE HOURS
9 a.m. to 5 p.m. Monday to Friday

OPERATION HOURS
6 a.m. to 11 p.m. Monday to Friday

MTS (Middletown Transit System) OFFICE HOURS
9 a.m. to 5 p.m. Monday to Friday

OPERATION HOURS
6:30 a.m. to 6:30 p.m. Monday to Friday
8:30 a.m. to 4:30 p.m. Saturday

Reservations

- Trip reservations are accepted from 7 a.m. to 6 p.m. Monday to Friday. Call 513-785-5237.
- All next-day BCare trip requests made by 6:00 p.m. will be accommodated. BCare trips can now be scheduled up to 14 days in advance using the BCRTA BCare app.
- BCare riders must have an ADA-approved application on file.
- Reservations and cancellation requests may also be emailed to request@butlercountrta.com.

HOLIDAY CLOSURES

- New Year's Day
- July Fourth
- Day After Memorial Day
- Labor Day
- Thanksgiving
- Thanksgiving
- Christmas Day

Hours of operation vary by routes. BCRTA suspends or operates limited service on certain holidays. BCRTA operates whenever safely possible. Visit butlercountrta.com or check the Transit app for service alerts, schedule changes and service availability during inclement weather.

Ride With Confidence



Plan your trip and track your ride using the Transit app.

FIXED ROUTES

A fixed route has designated streets and stops that it operates on. Passengers can only be picked up or dropped off at specific BCRTA or MTS stops.

Regional Routes

- R1: Hamilton/Middletown
- R3: Oxford-Forest Park Connector
- R6: Job Connector
- CincyLink: Commuter Service

Oxford/Miami University Routes

These routes are available for students and Oxford residents. They serve Miami University and the surrounding area.

Available Routes: 01 • 02 • 03 • 04



Scan the QR code for route maps and schedules.

Middletown Routes

- Blue Line
- Gold Line
- Green Line
- Red Line



TRACK YOUR RIDE WITH BCRTA

Fares & BCare

BGo & BCare

- BGo General Public.....\$5 each way
- ADA Hamilton/Oxford.....**FREE**
- ADA Middletown.....**FREE**

Fixed Routes

- Regional Routes.....**FREE**
- Oxford/University Routes (O).....**FREE**
- Middletown Color Routes.....**FREE**

Commuter Service/Express Route*

- CincyLink.....\$5 each way/ \$120 Monthly Pass

MOBILITY MANAGEMENT

BCRTA's mobility management services include: individual and group travel training sessions, community outreach, transit education presentations and connecting individuals with transportation resources.



LEARN HOW TO RIDE THE BUS

For more information contact Customer Service at **513-785-5237** or request@butlercountyrta.com.



*CincyLink does not accept cash on board. Fares can be purchased through the mobile app or by purchasing a ticket from BCRTA.

Bikes Ride Free

You can't bring your bike on the bus, but you can put it on the rack in front. If the rack is full, please wait for the next bus.

LOADING YOUR BIKE

- Lower the rack
- Place bike on the rack
- Secure rack over the tire
- Notify driver upon exiting



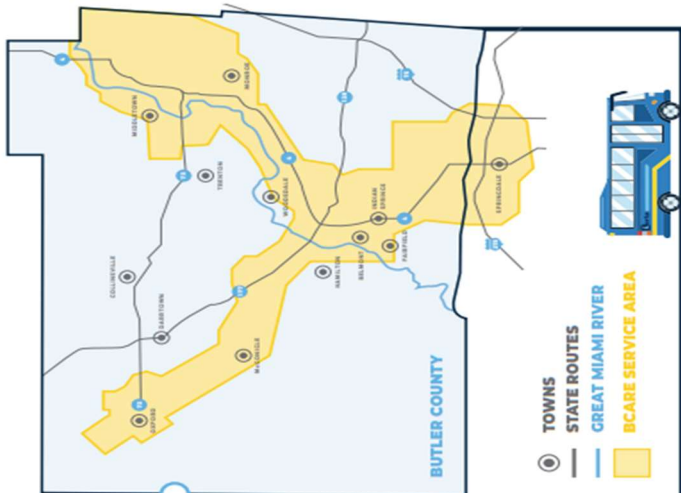
Paratransit

BCare (ADA Paratransit Service)

BCRTA and MTS offer accessible, origin-to-destination transportation for people with disabilities who are unable to use fixed-route buses. BCare service is available within 1/4 mile of any fixed route during that route's regular operating hours.

To use BCare, you must complete an ADA application and be approved for service. BCRTA also honors valid ADA cards issued by other transit agencies.

For more information, to request an application or to make a reasonable modification request, call 513-785-5237 or visit butlercountyrta.com.



Join the BCRTA team, enjoy these benefits:

- Paid training
- Consistent hours
- Health insurance
- Retirement fund
- 29 PTO days/year



APPLY TODAY



BUTLER COUNTY RTA is going places

and **SO CAN YOU.**

Oxford Routes:
01

Miami University Map

Ride Free Every Day

All BCRTA fixed routes, paratransit services and SafeRide operate **free for everyone.**

Plan your trip and track your ride using the Transit app.

DOWNLOAD NOW

SERVING:

- McDonald's
- Kroger
- McGuffey Hall
- Farmer School of Business
- Ditmer Parking Lot

ROUTE SCHEDULE FALL 2025

BUTLERCOUNTYRTA.COM | 513-785-5237

Route Hours

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Visit butlercounyrtta.com for service alerts and schedule changes.

USE OUR TRIP PLANNER

Customer Service

MON. THRU FRI. | 7 a.m. to 6 p.m.
513-785-5237

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SATURDAY AND SUNDAY

PM TIMES IN BOLD
TIMED STOPS ONLY
SEE MAP FOR ALL STOPS

Chestnut Street Station	Wells Mill WB	Hanna House	Ditmer	Farmer School	McCuffey Hall	Wells Mill EB	Chestnut Street Station
12:00	12:04	12:12	12:16	12:20	12:24	12:32	12:40
1:20	1:24	1:32	1:36	1:40	1:44	1:52	2:00
2:40	2:44	2:52	2:56	3:00	3:04	3:12	3:20
4:00	4:04	4:12	4:16	4:20	4:24	4:32	4:40
5:20	5:24	5:32	5:36	5:40	5:44	5:52	6:00
6:40	6:44	6:52	6:56	7:00	7:04	7:12	7:20
8:00	8:04	8:12	8:16	8:20	8:24	8:32	8:40
9:20	9:24	9:32	9:36	9:40	9:44	9:52	10:00
10:40	10:44	10:52	10:56	11:00	11:04	11:12	11:20



SafeRide Late-Night Services

TAP • BOOK • RIDE

BCRTA provides after-hours, curb-to-curb BGO SafeRide services to safely transport individuals and small groups within the Oxford area. Advance notice is not required, service is provided on a first-come, first-served basis.

SUNDAY THRU WEDNESDAY | 10 p.m. to 1 a.m.
THURSDAY THRU SATURDAY | 10 p.m. to 3 a.m.

Book your on-demand ride with the BCRTA BGO app. Have questions?

Call us at **513-785-5237**.

DOWNLOAD THE BGO APP



Miami University Map

02



Ride Free Every Day

All BCRTA fixed routes, paratransit services and SafeRide operate **free** for everyone.

Plan your trip and track your ride using the Transit app.



Route Hours

Hours of operation vary by route. BCRTA suspend our operations limited service on holidays and academic breaks.

Visit butlercountytcrta.com for service alert and schedule changes.



Customer Service

MON. THRU FRI. | 7 a.m. to 6 p.m.
513-785-5237



TITLE IX NOTICE OF PUBLIC RIGHTS

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For more information on the BCRTA's civil rights program and the procedures to file a complaint, call 513-785-5237, or visit our administrative office at 415 2nd St., Suite 600, Hamilton, OH 45001. A complaint may file with the U.S. Department of Justice, Office of Civil Rights, Office of the Assistant Secretary for Equal Opportunity, U.S. Department of Transportation, 1200 New Jersey Ave., SE, Washington, DC 20590. If information is needed in another language, visit the BCRTA at 513-785-5237 for more information. Visit butlercountytcrta.com.

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02



SERVING:

- Student Health Services
- Uptown
- Laws Hall
- Art Museum
- Boyd Hall
- Young Hall



**ROUTE 02
SCHEDULE
SPRING 2026**

O2 MONDAY THRU FRIDAY, ONLY

PM TIMES IN BOLD
 TIMED STOPS ONLY
 SEE MAP FOR ALL STOPS

Chestnut Street Station	Campus Ave Building NB	Boyd Hall	Young Hall	South Campus Garage SB	Chestnut Street Station
6:20	6:25	6:38	6:40	6:51	6:55
6:35	6:40	6:53	6:55	7:06	7:10
6:55	7:00	7:13	7:15	7:26	7:30
7:10	7:15	7:28	7:30	7:41	7:45
7:25	7:30	7:43	7:45	7:56	8:00
7:40	7:45	7:58	8:00	8:11	8:15
7:55	8:00	8:13	8:15	8:26	8:30
8:15	8:20	8:33	8:35	8:46	8:50
8:30	8:35	8:48	8:50	9:01	9:05
8:45	8:50	9:03	9:05	9:16	9:20
9:00	9:05	9:18	9:20	9:31	9:35
9:15	9:20	9:33	9:35	9:46	9:50
9:35	9:40	9:53	9:55	10:06	10:10
9:50	9:55	10:08	10:10	10:21	10:25
10:05	10:10	10:23	10:25	10:36	10:40
10:20	10:25	10:38	10:40	10:51	10:55
10:35	10:40	10:53	10:55	11:06	11:10
10:55	11:00	11:13	11:15	11:26	11:30
11:10	11:15	11:28	11:30	11:41	11:45
11:25	11:30	11:43	11:45	11:56	12:00
11:40	11:45	11:58	12:00	12:11	12:15
11:55	12:00	12:13	12:15	12:26	12:30
12:30	12:35	12:48	12:50	1:01	1:05
12:45	12:50	1:03	1:05	1:16	1:20
1:00	1:05	1:18	1:20	1:31	1:35
1:15	1:20	1:33	1:35	1:46	1:50
1:50	1:55	2:08	2:10	2:21	2:25
2:05	2:10	2:23	2:25	2:36	2:40
2:20	2:25	2:38	2:40	2:51	2:55
2:35	2:40	2:53	2:55	3:06	3:10
3:10	3:15	3:28	3:30	3:41	3:45
3:25	3:30	3:43	3:45	3:56	4:00
3:40	3:45	3:58	4:00	4:11	4:15
3:55	4:00	4:13	4:15	4:26	4:30
4:30	4:35	4:48	4:50	5:01	5:05
4:45	4:50	5:03	5:05	5:16	5:20
5:00	5:05	5:18	5:20	5:31	5:35
5:15	5:20	5:33	5:35	5:46	5:50
5:50	5:55	6:08	6:10	6:21	6:25
6:05	6:10	6:23	6:25	6:36	6:40
6:20	6:25	6:38	6:40	6:51	6:55
7:25	7:30	7:43	7:45	7:56	8:00
7:40	7:45	7:58	8:00	8:11	8:15
8:45	8:50	9:03	9:05	9:16	9:20
9:00	9:05	9:18	9:20	9:31	9:35
10:05	10:10	10:23	10:25	10:36	10:40
10:20	10:25	10:38	10:40	10:51	10:55



SafeRide Late-Night Services

TAP • BOOK • RIDE

BCRTA provides after-hours, curb-to-curb BCo SafeRide services to safely transport individuals and small groups within the Oxford area. Advance notice is not required, service is provided on a first-come, first-served basis.

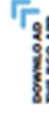
HOURS

SUNDAY THRU WEDNESDAY

10 p.m. to 1 a.m.

THURSDAY THRU SATURDAY

10 p.m. to 3 a.m.



Book your on-demand ride with the BCRTA BCo app. Have questions? Call us at 513-785-5237.



Stop	1:15	2:35	3:55	5:15	6:35	7:55	9:15	10:35
Chestnut Street Station	12:40	2:00	3:20	4:40	6:00	7:20	8:40	10:00
Campus Ave Building NB	12:45	2:05	3:25	4:45	6:05	7:25	8:45	10:05
Boyd Hall	12:58	2:18	3:38	4:58	6:18	7:38	8:58	10:18
Young Hall	1:00	2:20	3:40	5:00	6:20	7:40	9:00	10:20
South Campus Garage SB	1:11	2:31	3:51	5:11	6:31	7:51	9:11	10:31
Chestnut Street Station	1:15	2:35	3:55	5:15	6:35	7:55	9:15	10:35

PM TIMES IN BOLD
TIMED STOPS ONLY
SEE MAP FOR ALL STOPS

SATURDAY AND SUNDAY

02

Miami University Map

03



Ride Free Every Day

All BCRTA fixed routes, paratransit services and SafeRide operate **free for everyone.**

Plan your trip and track your ride using the Transit app.

transit **DOWNLOAD NOW**



Route Hours

Hours of operation vary by route. BCRTA suspends or operates limited service on holidays and academic breaks.

Visit butlercountyrta.com for service alerts and schedule changes.

USE OUR TRIP PLANNER



Customer Service

MON. THRU FRI. | 7 a.m. to 6 p.m.
513-785-5237



TITLE VI NOTICE OF PUBLIC RIGHTS

The Butler County Regional Transit Authority (BCRTA) operates all services, routes and accommodations without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the BCRTA of Hamilton, Ohio and/or the Federal Transit Administration.

For more information on the BCRTA civil rights program and the Title VI complaint process, please call 513-785-5237. A complaint may be filed directly with the Federal Transit Administration by completing a Title VI Complaint form and mailing it to the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor, 1200 New Jersey Ave., SE, Washington, DC 20590. If information is received in another language, contact the BCRTA at 513-785-5237. For more information, visit butlercountyrta.com.

This document is available in alternative formats or languages upon request.

BCRTA MIAMI UNIVERSITY

03



SERVING:

- The Verge
- Rec Center
- Uptown Park
- McCullough-Hyde Memorial Hospital
- TOPSS
- Walmart



ROUTE **03**
SCHEDULE
FALL 2025

BUTLERCOUNTYRTA.COM | 513-785-5237

03

PM TIMES IN BOLD
 TIMED STOPS ONLY
 SEE MAP FOR ALL STOPS

MONDAY THRU FRIDAY, ONLY

Chestnut Street Station	Porter Hall	Uptown Park NB	Walmart - Oxford	Uptown Park SB	Rec Center	Chestnut Street Station
4:00	4:04	4:12	4:20	4:28	4:36	4:40
4:45	4:49	4:57	5:05	5:13	5:21	5:25
5:30	5:34	5:42	5:50	5:58	6:06	6:10
6:15	6:19	6:27	6:35	6:43	6:51	6:55
7:00	7:04	7:12	7:20	7:28	7:36	7:40
7:45	7:49	7:57	8:05	8:13	8:21	8:25
8:30	8:34	8:42	8:50	8:58	9:06	9:10
9:15	9:19	9:27	9:35	9:43	9:51	9:55
10:00	10:04	10:12	10:20	10:28	10:36	10:40

SATURDAY AND SUNDAY

Chestnut Street Station	Porter Hall	Uptown Park NB	Walmart - Oxford	Uptown Park SB	Rec Center	Chestnut Street Station
12:00	12:04	12:12	12:20	12:28	12:36	12:40
12:45	12:49	12:57	1:05	1:13	1:21	1:25
1:30	1:34	1:42	1:50	1:58	2:06	2:10
2:15	2:19	2:27	2:35	2:43	2:51	2:55
3:00	3:04	3:12	3:20	3:28	3:36	3:40
3:45	3:49	3:57	4:05	4:13	4:21	4:25
4:30	4:34	4:42	4:50	4:58	5:06	5:10
5:15	5:19	5:27	5:35	5:43	5:51	5:55
6:00	6:04	6:12	6:20	6:28	6:36	6:40
6:45	6:49	6:57	7:05	7:13	7:21	7:25
7:30	7:34	7:42	7:50	7:58	8:06	8:10
8:15	8:19	8:27	8:35	8:43	8:51	8:55
9:00	9:04	9:12	9:20	9:28	9:36	9:40
9:45	9:49	9:57	10:05	10:13	10:21	10:25
10:30	10:34	10:42	10:50	10:58	11:06	11:10



SafeRide Late-Night Services

TAP • BOOK • RIDE

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HOURS

SUNDAY THRU WEDNESDAY
 10 p.m. to 1 a.m.

THURSDAY THRU SATURDAY
 10 p.m. to 3 a.m.

Book your on-demand ride with the BCRTA BGo app. Have questions? Call us at **513-785-5237**.



04

MONDAY THRU FRIDAY, ONLY

PM TIMES IN BOLD
TIMED STOPS ONLY
SEE MAP FOR ALL STOPS

Chestnut Street Station	Miami Station D	Millett Hall	Hawks Landing	Millett Hall	Miami Station C	Chestnut Street Station
6:30	6:37	6:50	7:00	7:10	7:23	7:30
6:45	6:52	7:05	7:15	7:25	7:38	7:45
7:00	7:07	7:20	7:30	7:40	7:53	8:00
7:35	7:42	7:55	8:05	8:15	8:28	8:35
7:50	7:57	8:10	8:20	8:30	8:43	8:50
8:05	8:12	8:25	8:35	8:45	8:58	9:05
8:40	8:47	9:00	9:10	9:20	9:33	9:40
8:55	9:02	9:15	9:25	9:35	9:48	9:55
9:10	9:17	9:30	9:40	9:50	10:03	10:10
9:45	9:52	10:05	10:15	10:25	10:38	10:45
10:00	10:07	10:20	10:30	10:40	10:53	11:00
10:15	10:22	10:35	10:45	10:55	11:08	11:15
10:50	10:57	11:10	11:20	11:30	11:43	11:50
11:05	11:12	11:25	11:35	11:45	11:58	12:05
11:20	11:27	11:40	11:50	12:00	12:13	12:20
11:55	12:02	12:15	12:25	12:35	12:48	12:55
12:25	12:32	12:45	12:55	1:05	1:18	1:25
1:00	1:07	1:20	1:30	1:40	1:53	2:00
1:30	1:37	1:50	2:00	2:10	2:23	2:30
2:05	2:12	2:25	2:35	2:45	2:58	3:05
2:35	2:42	2:55	3:05	3:15	3:28	3:35
3:10	3:17	3:30	3:40	3:50	4:03	4:10
3:40	3:47	4:00	4:10	4:20	4:33	4:40
4:15	4:22	4:35	4:45	4:55	5:08	5:15
4:45	4:52	5:05	5:15	5:25	5:38	5:45
5:20	5:27	5:40	5:50	6:00	6:13	6:20
5:50	5:57	6:10	6:20	6:30	6:43	6:50
6:55	7:02	7:15	7:25	7:35	7:48	7:55
8:00	8:07	8:20	8:30	8:40	8:53	9:00
9:05	9:12	9:25	9:35	9:45	9:58	10:05
10:10	10:17	10:30	10:40	10:50	11:03	11:10

04 SATURDAY AND SUNDAY

PM TIMES IN BOLD

TIMED STOPS ONLY
SEE MAP FOR ALL STOPS

Chestnut Street Station	Miami Station D	Millett Hall	Hawks Landing	Millett Hall	Miami Station C	Chestnut Street Station
12:00	12:07	12:20	12:30	12:40	12:53	1:00
1:05	1:12	1:25	1:35	1:45	1:58	2:05
2:10	2:17	2:30	2:40	2:50	3:03	3:10
3:15	3:22	3:35	3:45	3:55	4:08	4:15
4:20	4:27	4:40	4:50	5:00	5:13	5:20
5:25	5:32	5:45	5:55	6:05	6:18	6:25
6:30	6:37	6:50	7:00	7:10	7:23	7:30
7:35	7:42	7:55	8:05	8:15	8:28	8:35
8:40	8:47	9:00	9:10	9:20	9:33	9:40
9:45	9:52	10:05	10:15	10:25	10:38	10:45



SafeRide Late-Night Services

TAP • BOOK • RIDE

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HOURS

SUNDAY THRU WEDNESDAY

10 p.m. to 1 a.m.

THURSDAY THRU SATURDAY

10 p.m. to 3 a.m.

Book your on-demand ride with the BCR TA BGo app. Have questions? Call us at 513-785-5237.



DOWNLOAD THE BGO APP

Middletown Transit Routes

Middletown Transit Station

Monday - Friday Bus Schedule

GOLD LINE			GREEN LINE			BLUE LINE			RED LINE		
	FIRST A.M.	LAST P.M.		FIRST A.M.	LAST P.M.		FIRST A.M.	LAST P.M.		FIRST A.M.	LAST P.M.
EAST			SOUTH			MTS Transit Station			MTS Transit Station		
MTS Transit Station	06:30	17:30	MTS Transit Station	06:30	17:30	First @ Baltimore	06:31	17:31	Central @ Dollar General	06:34	17:34
First @ Baltimore	06:31	17:31	S Main @ 5th	06:32	17:32	Central @ Sulphin	06:33	17:33	Central @ Shafer St	06:35	17:35
Crowford @ Logan	06:35	17:35	S Main @ 14th	06:34	17:34	Grand @ Kensington (East)	06:38	17:38	University @ Needler's Market	06:37	17:37
Crowford @ Grand	06:36	17:36	S Main @ McGuire	06:36	17:36	Roosevelt @ Woodridge	06:44	17:44	University @ Richardson	06:38	17:38
Roosevelt @ Orchard	06:41	17:41	S Main @ Elm Grove St	06:37	17:37	Meijer	06:51	17:51	University @ Park	06:39	17:39
Roosevelt @ Eaton	06:43	17:43	Main @ Oxford State St	06:38	17:38	Towne @ Kroger	06:54	17:54	MJ Middle-town Campus	06:41	17:41
Bonita @ Emerald Green Apts	06:45	17:45	Engles Corner St	06:39	17:39	Lowe's	06:58	17:58	Forest Hills @ Breiel	06:43	17:43
Bonita @ Burbank	06:47	17:47	Kroger	06:40	17:40	Walmart-Middletown	07:00	18:00	Breiel @ Rosedale	06:45	17:45
Burbank @ Lambertson	06:48	17:48	Main @ Moses Lodge	06:41	17:41	Lafferson @ Mt. Vernon	07:02	18:02	Central @ Marshal	06:49	17:49
Burbank @ Highland	06:50	17:50	S Main @ Pinto Rd	06:42	17:42	Cinn-Day @ Sunoco	07:02	18:02	Meijer	06:54	17:54
University @ Woodlawn	06:52	17:52	S Main @ Elm Grove Rd	06:43	17:43	Caprice @ Cinn-Day	07:04	18:04	Kettering Medical Center	07:00	18:00
Manchester @ Ighart	06:54	17:54	Lafayette @ Trailridge Apts	06:45	17:45	Aaron @ Food Mart	07:10	18:10	Atrium Medical Center	07:03	18:03
MTS Transit Station	06:55	17:55	Minnesota @ 10th	06:47	17:47	Breiel @ McDonald's	07:15	18:15	Market St @ McDonald's	07:05	18:05
			1200 Verity Pkwy	06:48	17:48	Grand @ Kensington (West)	07:18	18:18	Marie @ Kitty Hawk Plaza	07:12	18:12
			9th @ Yankee	06:50	17:50	Sulphin @ Central	07:21	18:21	Breiel @ Grand	07:14	18:14
SOUTH			Middletown Library	06:52	17:52	Manchester @ Orimes	07:23	18:23	Central @ Highview	07:17	18:17
MTS Transit Station	07:00	18:00	Verity @ City Building	06:54	17:54	Clark @ Trinity Plaza	07:25	18:25	Central @ Moore	07:19	18:19
Yankee @ Curtis	07:04	18:04	MTS Transit Station	06:58	17:58	Verity @ Columbia	07:28	18:28	Manchester @ Clark	07:22	18:22
Yankee @ Kurr	07:05	18:05			MTS Transit Station	07:30	18:30	MTS Transit Station	07:24	18:24	
Baltimore @ Lafayette	07:06	18:06	NORTH								
Yankee @ Meadow	07:08	18:08	MTS Transit Station	07:00	18:00						
Yankee @ Glenn	07:09	18:09	Charles @ Clayton	07:05	18:05						
Mahawk @ Waneta	07:10	18:10	Tytus @ Nelbar	07:08	18:08						
Mahawk @ Onoko	07:11	18:11	Tytus @ Eldora	07:10	18:10						
Yankee @ Lawn	07:14	18:14	Jewell @ Browning	07:13	18:13						
14th @ Railroad Crossing	07:15	18:15	Tytus @ Hawthorne	07:13	18:13						
Baltimore @ Jacoby	07:17	18:17	Wilbraham @ Germantown	07:18	18:18						
Baltimore @ Forest	07:19	18:19	Elwood @ Verity	07:20	18:20						
Baltimore @ Fairmount	07:21	18:21	Verity @ Senior High Bldg	07:25	18:25						
Baltimore @ Grand	07:24	18:24	MTS Transit Station	07:30	18:30						
MTS Transit Station	07:30	18:30									

- All Times are APPROXIMATE (Within 5 minutes).
- Buses run at same times once an hour.
- All routes operate from 6:30 a.m. to 6:30 p.m. MONDAY - FRIDAY and 8:30 a.m. to 4:30 p.m. on SATURDAY
- GOLD & GREEN Lines return to terminal every half hour. RED & BLUE lines returns to terminal once an hour.

Middletown Transit Station

Saturday Bus Schedule

GOLD LINE			GREEN LINE			BLUE LINE			RED LINE		
	FIRST A.M.	LAST P.M.		FIRST A.M.	LAST P.M.		FIRST A.M.	LAST P.M.		FIRST A.M.	LAST P.M.
EAST			SOUTH			MTS Transit Station 08:30 15:30			MTS Transit Station 08:30 15:30		
MTS Transit Station	08:30	15:30	MTS Transit Station	08:30	15:30	First @ Baltimore	08:31	15:31	Central @ Dollar General	08:34	15:34
First @ Baltimore	08:31	15:31	S Main @ 5th	08:32	15:32	Central @ Sutphin	08:33	15:33	Central @ Shafer St	08:35	15:35
Crowford @ Logan	08:35	15:35	S Main @ 14th	08:34	15:34	Grand @ Kensington (East)	08:38	15:38	University @ Needler's Market	08:37	15:37
Crowford @ Grand	08:36	15:36	S Main @ McGuire	08:36	15:36	Roosevelt @ Woodridge	08:44	15:44	University @ Richardson	08:38	15:38
Roosevelt @ Orchard	08:41	15:41	S Main @ Elm Grove SB	08:37	15:37	Meijer	08:51	15:51	University @ Park	08:39	15:39
Roosevelt @ Eaton	08:43	15:43	Main @ Oxford State SB	08:38	15:38	Towne @ Kruger	08:54	15:54	MU Middletown Campus	08:41	15:41
Bonita @ Emerald Green Apts	08:45	15:45	Engles Corner SB	08:39	15:39	Lowie's	08:58	15:58	Forest Hills @ Breiel	08:43	15:43
Bonita @ Burbank	08:47	15:47	Kruger	08:40	15:40	Walmart-Middletown	09:00	16:00	Breiel @ Rosedale	08:46	15:46
Burbank @ Lambertson	08:48	15:48	Main @ Moose Lodge	08:41	15:41	Clim Day @ Sunoco	09:02	16:02	Central @ Marshal	08:49	15:49
Burbank @ Highland	08:50	15:50	Main @ Pinto NB	08:42	15:42	Caprice @ Buckingham	09:08	16:08	Meijer	08:54	15:54
University @ Woodlawn	08:52	15:52	S Main @ Elm Grove NB	08:43	15:43	Aaron @ Food Mart	09:10	16:10	Kettering Medical Center	09:00	16:00
Manchester @ Iglehart	08:54	15:54	Lafayette @ Trailbridge Apts	08:45	15:45	Breiel @ McDonald's	09:15	16:15	Market St @ McDonald's	09:05	16:05
MTS Transit Station	08:55	15:55	Minnesota @ 10th	08:47	15:47	Grand @ Kensington (West)	09:18	16:18	Marie @ Kitty Hawk Plaza	09:12	16:12
SOUTH			200 Verity Pkwy	08:48	15:48	Sutphin @ Central	09:21	16:21	Breiel @ Grand	09:14	16:14
MTS Transit Station	09:00	16:00	9th @ Yankee	08:50	15:50	Manchester @ Grimes	09:23	16:23	Central @ Highview	09:17	16:17
Yankee @ Curtis	09:04	16:04	Middletown Library	08:52	15:52	Clark @ Trinity Place	09:25	16:25	Central @ Moore	09:19	16:19
Yankee @ Kutz	09:05	16:05	Verity @ City Building	08:54	15:54	Verity @ Columbia	09:28	16:28	Manchester @ Clark	09:22	16:22
Baltimore @ Lafayette	09:06	16:06	MTS Transit Station	08:59	15:59	MTS Transit Station	09:30	16:30	MTS Transit Station	09:24	16:24
Yankee @ Meadow	09:08	16:08	NORTH								
Yankee @ Glenn	09:09	16:09	MTS Transit Station	09:00	16:00						
Mohawk @ Waneta	09:10	16:10	Charles @ Clayton	09:05	16:05						
Mohawk @ Onoko	09:11	16:11	Tytus @ Nelbar	09:08	16:08						
Yankee @ Lawn	09:14	16:14	Tytus @ Eldora	09:10	16:10						
14th @ Railroad Crossing	09:15	16:15	Jewell @ Browning	09:13	16:13						
Baltimore @ Jaccoby	09:17	16:17	Tytus @ Hawthorne	09:14	16:14						
Baltimore @ Fareet	09:19	16:19	Wilbraham @ Germantown	09:18	16:18						
Baltimore @ Fairmount	09:21	16:21	Dwood @ Verity	09:20	16:20						
Baltimore @ Grand	09:24	16:24	Verity @ Senior High Rise	09:25	16:25						
MTS Transit Station	09:30	16:30	MTS Transit Station	09:30	16:30						

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Commuter Route CincyLink

WELCOME TO CINCYLINK

CincyLink is your hassle-free way to commute between Butler County and Cincinnati. With it, you can replace traffic jams, parking hassles and high gas prices with convenience, comfort and cost savings.

The commuter service features four peak morning round trips and four peak afternoon round trips. Stops include Meijer in Middletown, Meijer in West Chester, Uptown Cincinnati, Government Square (Downtown Cincinnati) and Riverfront Transit Center.

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CONTACT US

MONDAY - FRIDAY | 7 A.M. - 6 P.M.

513-785-5237

800-750-0750

6 S. 2nd Street, Suite 600
Hamilton, OH 45011

CINCYLINKBUS.COM

PLEASE NOTE: CASH IS NOT ACCEPTED ONBOARD CINCYLINK.

Riders may purchase and pay their CincyLink fares exclusively with EZfare. EZfare is available in the App Store and on Google Play. For questions please call customer service at 513-785-5237.

TITLE VI NOTICE OF PUBLIC RIGHTS

The Butler County Regional Transit Authority (BCRTA) operates all services, routes and accommodations without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes they or he has been subjected to any such discriminatory practice under Title VI may file a written complaint with the U.S. Department of Justice, Office of the Assistant Attorney General for the Federal Bureau of Investigation, 400 ... and the procedures to file a complaint, contact 1-800-434-6246 or visit our administrative office at 3545 West Ct., Hamilton, OH 45011.

For more information, visit buscincinnati.com. A complaint may file a complaint directly with the Office of the Assistant Attorney General, Title VI Program, Coordinator, Kathy L. Sisk, 1200 ... Ave., S.E., Washington, DC 20550. If information is withheld in another language, contact BCRTA at 513-785-4346. Para obtener más información acerca de BCRTA al 1-800-434-6246.

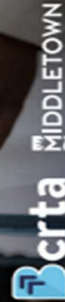
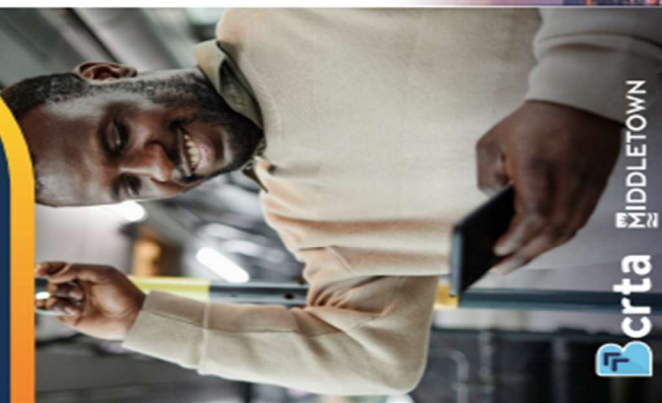
This document is available in alternative formats if requested upon request.

Print Date: August 2025



RIDER GUIDE

LEAVE THE DRIVE
BEHIND!



Funded by the City of Middletown and powered by BCRTA.

WHAT TO KNOW

We've gone cashless with the EZfare app for seamless ticket purchases.

No cash will be accepted on board the bus.

Download the app, create an account, buy your tickets and you are on your way!



Track your ride using the Transit app and purchase your fare with EZfare app.

FARES

- Single - \$5.00 each way
- Monthly Pass - \$120.00

No cash accepted onboard.
Half Fare is not available on commuter express routes that operate exclusively during peak service hours.



Have you filed a complaint with any other federal, state, or local agencies? (Circle One) Yes / No

If so, list agency/agencies and contact information below:

Agency: Street Address, City, State & Zip Code:	Contact Name: Phone:
Agency: Street Address, City, State & Zip Code:	Contact Name: Phone:

I affirm that I have read the above charge and that it is true to the best of my knowledge, information, and belief.

Complainant's Signature

Date

Print or Type Name of Complainant: _____

<https://www.butlercountyrta.com/accessibility/title-vi/>

Exhibit 3: BCRTA Board Resolution Approving 2026 Title VI Plan

BCRTA Resolution No. 2026-03-01

Adopting the Butler County Regional Transit Authority Title VI Program.

Whereas BCRTA is a Regional Transit Authority created by resolution of the Butler County Board of Commissioners; and

Whereas as a designated recipient of Federal Transit Administration (FTA) funds, BCRTA is required to comply with the Title VI regulations issued by the United States Department of Transportation (USDOT) as a condition of receiving federal funds; and

Whereas every three years BCRTA is required to submit a new Title VI program in accordance with USDOT's 49 CFR Part 21.7; and

Whereas in 2012 Federal Title VI requirements were updated by FTA and require that the Title VI program be approved by BCRTA's governing body; and

Whereas BCRTA's current Title VI Program will expire on March 31, 2026.

Now, therefore, be it resolved by the BCRTA Board of Trustees

Section 1: The BCRTA Board of Trustees hereby adopts the Title VI Program as attached herein and authorizes the BCRTA Executive Director to complete submission of the program to FTA. Be it further resolved that the BCRTA Board of Trustees authorizes the BCRTA Executive Director to take any actions necessary to assure organizational compliance with the terms of this policy and regulation.

SECTION 2: All prior legislation, or any parts thereof, which is/are inconsistent with this Resolution is/are hereby repealed as to the inconsistent part thereof.

SECTION 3: It is hereby found and determined that all formal actions of this Board concerning and relating to the adoption of this Resolution were adopted in an open meeting of the Board, and that all deliberations of this Board and any of its committees that resulted in such formal actions were in meeting open to the public, in compliance with all legal requirements of the laws of the State of Ohio.

Adopted: March 18, 2026



Perry Gordon, Board President
2026-03-23 19:07 UTC



Matthew Dutkevich, Executive Director
2026-03-25 13:41 UTC

Exhibit 4: Safe Harbor Analysis 2023

Butler County, Ohio				
Total			Percent	
Label	Estimate	Margin of Error	Estimate	Margin of Error
Population 5 years and over	368,204	±584	(X)	(X)
Speak only English	335,522	±3,943	91.1%	±1.1
Speak a language other than English	32,682	±3,986	8.9%	±1.1
SPEAK A LANGUAGE OTHER THAN ENGLISH				
Spanish	11,640	±2,597	3.2%	±0.7
5 to 17 years old	3,461	±1,679	0.9%	±0.5
18 to 64 years old	7,363	±1,433	2.0%	±0.4
65 years old and over	816	±461	0.2%	±0.1
Other Indo-European languages	9,936	±3,182	2.7%	±0.9
5 to 17 years old	2,654	±1,331	0.7%	±0.4
18 to 64 years old	6,370	±2,057	1.7%	±0.6
65 years old and over	912	±396	0.2%	±0.1
Asian and Pacific Island languages	7,269	±1,849	2.0%	±0.5
5 to 17 years old	687	±651	0.2%	±0.2
18 to 64 years old	5,779	±1,481	1.6%	±0.4
65 years old and over	803	±357	0.2%	±0.1
Other languages	3,837	±1,901	1.0%	±0.5
5 to 17 years old	511	±829	0.1%	±0.2
18 to 64 years old	3,189	±1,308	0.9%	±0.4
65 years old and over	137	±165	0.0%	±0.1

According to the US Census Bureau (2021), Butler County, OH has significant LEP groups that trigger Safe Harbor Provisions. FTA C 4702.1B (2012) states that federal funding recipients need to provide translated material for each LEP language group that is “five percent (5%) or 1,000 persons, whichever is less, of the total population of persons eligible to be served or likely to be affected or encountered.”

Appendix B: Language Assistance Plan

Improving Access for People with Limited English Proficiency (LEP) Four Factor Analysis

Butler County Regional Transit Authority (BCRTA) has conducted this analysis to meet requirements under Title VI of the Civil Rights Act of 1964, which seeks to improve access to services for persons with Limited English Proficiency (LEP). The purpose is to ensure that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance from the Federal Transit Administration (FTA).

Factor 1: The number and proportion of LEP persons served or encountered in the eligible service population.

According to the U.S. Census Bureau, Butler County, Ohio, has a population of 390,357 (2020 Decennial Census).

The 2024 American Community Survey (1-Year Estimates) indicates that approximately 12.2% ($\pm 1.3\%$) of Butler County residents speak a language other than English at home. The remaining 87.8% speak English only.

Among residents who speak a language other than English at home:

- 5.6% speak Spanish
- 3.7% speak Other Indo-European languages
- 1.9% speak Asian and Pacific Islander languages
- 1.1% speak Other languages

These data indicate measurable linguistic diversity within Butler County, with Spanish representing the most spoken non-English language.

Factor 2: The frequency with which LEP individuals come into contact with your programs, activities, and services.

Since reintroducing local general public transit in 2005, BCRTA has experienced limited requests for LEP services. To request information in another language other than English, BCRTA provides a Google Translate widget on its website (www.butlercountyrta.com) and provides an over-the-phone interpreter service for riders. This gives LEP persons the opportunity to communicate directly with or to receive a call back from an interpreter. LEP service is tracked by the number of encounters and minutes our third-party interpreter is used to provide a request for services. In addition, BCRTA works with local universities/social service agencies to provide interpreters and/or interpreted service information upon request. BCRTA also holds public meetings on a monthly basis. All notices for public meetings include notice that an interpreter will be provided upon request. BCRTA vehicles also have signage on board about the translation services offered to all customers.



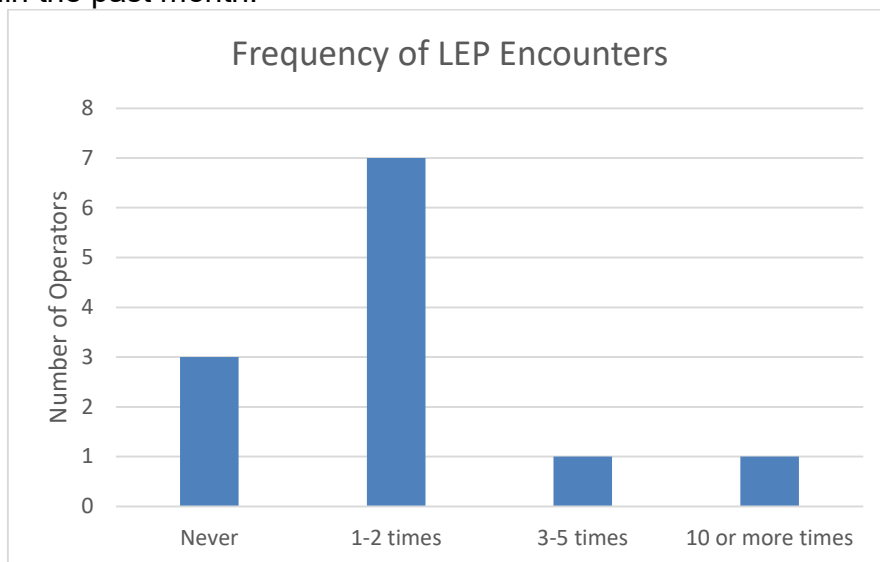
As part of BCRTA’s efforts to comply with Title VI requirements and enhance accessibility, a survey was made available to Vehicle Operators at all three operating locations. Operators were given slightly over one week to complete and return the survey. The primary goal of the survey was to assess how frequently operators encounter individuals with Limited English Proficiency (LEP) and identify potential translation resources needed to improve accessibility.

A total of **12 operators** completed and returned the survey. Below is a detailed breakdown of the results:

LEP Encounter Frequency (Per Month)

- Never: 3 operators
- 1–2 times: 7 operators
- 3–5 times: 1 operator
- More than 10 times: 1 operator

These results indicate that 75% of responding operators encountered at least one LEP individual within the past month.



Routes Where LEP Individuals Were Encountered

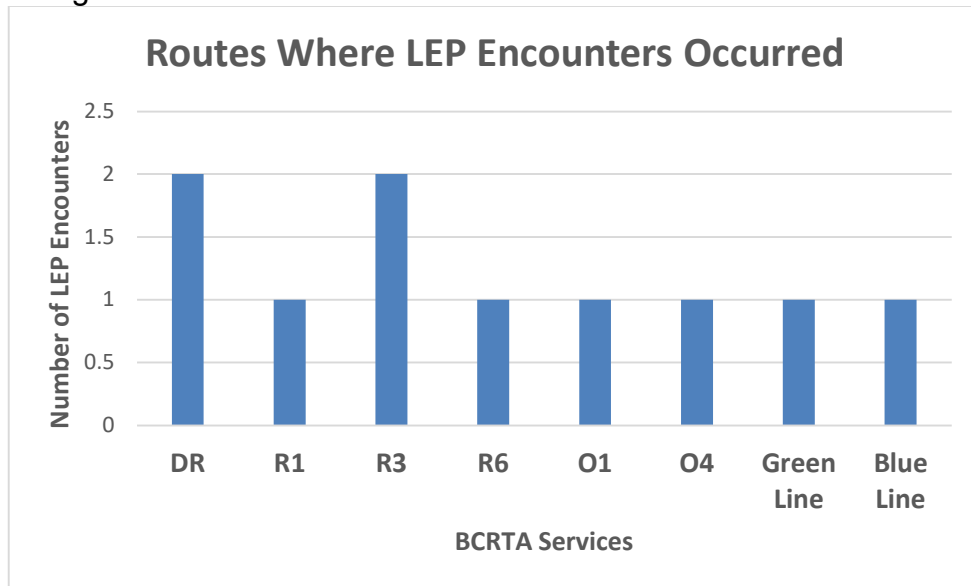
LEP encounters were reported across both fixed-route and demand-response services:

- R3: 2 reports
- Demand Response (DR): 2 reports
- R1, R6, Green Line, Blue Line, O1, and O4: 1 report per route

Specific geographic references included:

- Hamilton (including Fairfield Crossing, Second Ward, and South Hamilton)

These responses indicate that LEP interactions occur system-wide rather than being isolated to a single route or corridor.



Languages Spoken by LEP Individuals

- Spanish: Multiple reports (most frequently identified language)
- French: 1 report
- Unspecified/Unknown: Several reports

Spanish remains the most identified non-English language encountered by operators.

BCRTA identified the following organizations and uses them to obtain information and best practices for LEP participation and involvement. The list of state and local partners that focus on improving access to LEP persons consist of:

- Ohio Department of Job and Family Services
- Ohio Means Jobs
- Education:
 - Butler County School Districts: Edgewood City, Fairfield City, Hamilton City, Lakota Local, Madison Local, Middletown City, Monroe Local, New Miami Local, Ross Local and Talawanda City

- Butler County Educational Service Center English as a Second Language (ESL) Consortium
- Butler Tech
- Hamilton City Schools
- OKI Regional Council of Governments

BCRTA identified the following community organizations and uses them to obtain information and best practices for LEP participation and involvement. The list of community partners that focus on improving access to LEP persons consist of:

- Transit Alliance of Butler County
- Butler County Job and Family Services
- Interact for Health
- Faith Based:
 - Living Water Ministries
 - Hispanic Ministry of Hamilton
- Miami University (Oxford, Hamilton, Middletown Campuses)
- Ohio Department of Higher Education (ASPIRE)
- Butler County Educational Service Center (ESL)
- Collecting Warehouse

Appendix A, Exhibit 1 of the BCRTA Title VI plan summarizes BCRTA services. Other than commuter park-and-rides services provided under contract by Cincinnati Metro, Butler County public transit services have been incrementally introduced since 2005. BCRTA provides Regional Commuter routes and Middletown night service in cooperation with the City of Middletown. BCRTA also provides public demand response services throughout the county, fixed route services for the City of Oxford, contract services for Butler County Board of Developmental Disabilities and the Butler County Veterans Service Commission.

The Transit Alliance of Butler County, a nonprofit organization with a mission to create an effective, efficient and coordinated approach to meet the current and future local and regional transportation needs for Butler County citizens, agencies, and businesses, held a community forum on May 17, 2011, to discuss public transportation issues and unmet need. The common themes were additional evening and weekend trips for jobs, affordable fares, and increasing public awareness of current services. LEP access was not identified as an unmet need. In addition, LEP access issues were not identified in the region's locally developed Coordinated Public Transit-Human Services Transportation Plan, revised in 2016. BCRTA also identified organizations that improve access for LEP persons and sent surveys to request information, Figure 2.



Improving Access for Limited English Persons (LEP)

BCRTA is seeking your assistance to assure all persons have equal access to the benefits of our federally funded programs and services. Please take a few minutes to answer these brief questions. This will help us to determine additional needs for transportation and interpretation services that ensure the best possible service to all clients, regardless of their language of origin.

Date:	Organization:
Contact Person:	Telephone:
	Email Address:

Geographic Service Area: _____

of LEP Persons Served: _____

Has the size of LEP population you serve increased, stayed the same, or decreased over the past five years?

Increased Greatly ___ Increased Somewhat ___ Stayed the Same ___ Decreased ___

Do you use outside sources (volunteers, refugee service, etc. other than family to assist with the translations/interpreting? Frequently ___ Sometimes ___ Never ___

What source(s) _____

IN order of frequency, which language groups do you encounter when working with limited English proficient clients: (1 being the most frequent and 7 being the least frequent):

Spanish ___ Bosnian ___ Russian ___ Arabic ___ African ___ Asian ___ Other _____

What needs or expectations for public transit services has this population expressed?

Has the population inquired about how to access public transit or expressed a need for public transit service? No ___

Yes ___ (Please explain)

Are there locations that the population has expressed difficulty in accessing via the BCRTA public transit service? No ___

Yes ___ (Please explain)

What is the best way to obtain input from the LEP population?

What additional agencies, organizations, and/or persons should BCRTA reach to analyze how to assure access to LEP populations in and around Butler County?

Would you like to be contacted by BCRTA to discuss BCRTA Service, LEP Assistance, or other public transit issues?

Yes ___ No ___

Figure 2

After reviewing records and contacting community organizations BCRTA has made telephone and website translation available in all requested languages. BCRTA will also make written materials available in all languages upon request. However, after speaking with community organizations BCRTA has assessed that lack of LEP resources is not the problem but rather the communication of their availability.

To request information in a language other than English, BCRTA provides and tracks a Google Translate widget on its website and provides an over-the-phone interpreter service for callers. This gives LEP persons the opportunity to communicate their requests and receive information at their literacy level and convenience.

To help ensure our interaction with LEP persons is consistent and positive, BCRTA operators carry language identification cards (Figure 3) to help identify interpreter needs for uncommon languages. Our new employee orientation process requires operators be trained and acknowledge BCRTA goals in regard to LEP policies and procedures.

The BCRTA goals are as follows:

- BCRTA will produce and distribute rider guides and other materials in commonly requested languages.
- BCRTA will provide, and office staff will be trained in the use of interpreter services that may be made available over the phone in a wide variety of other languages for the purposes of providing service information and scheduling services.
- BCRTA will provide, and driving staff will be trained in the use of interpreter services that may be made available over the phone in a wide variety of languages for the purpose of providing service information and clarifying operational passenger needs.
- BCRTA vehicle operator will carry, on their person, an emergency procedures pocket handbook that will include directions for assisting LEP individuals. The pocket guide will also include a “language map” to assist LEP individuals and BCRTA staff in determining the language of choice for any LEP individual.
- All BCRTA personnel who engage in regular client contact will be required to review this procedure and acknowledge their understanding and compliance in writing to ensure even application of the procedures mentioned herein.

NEED AN INTERPRETER?

1. Dial **1.800.CALL.CLI (1.800.225.5254)**
2. When the operator answers, tell them:
 - a. Your customer code is **132860**
 - b. You are calling from Butler County RTA
 - c. The language that you need
 - d. Your Name, client's name
 - e. Please let the operator know if you would like to connect to multiple parties (call a patient/client at home for example).
3. The operator will connect you with an interpreter promptly.



CERTIFIED LANGUAGES
INTERNATIONAL

24 hours a day, 7 days a week
Direct Dial: 503-484-2425

Recommendations for Effectively Using the Services of an Over-the-Phone Interpreter

For Outbound Calls:

- If you need to call a Limited English Proficient (LEP) party at home or need a third-party dial-out to include an additional party, please *first* inform the CLI Customer Service Representative (CSR) *before* the interpreter is connected.
- Once the interpreter is connected, you may tell the interpreter who to ask for (the LEP's name).
- At this time, you may also tell the interpreter how to proceed if the call goes to an answering machine and what message to leave if desired.

For Inbound Calls:

- Explain to the LEP that all information is confidential, and encourage questions.
- Speak clearly.
- Smile and be kind; this helps the LEP feel more comfortable.
- If face-to-face and multiple people are in the room, speak one at a time.
- Short sentences are easiest to interpret.
- Speak freely; all CLI interpreters are sworn to confidentiality and the Interpreter's Code of Ethics.
- Encourage the interpreter to clarify terms with you if necessary.

Phone and Video Remote Interpreting | Certified Languages International

Figure 3

To help identify service needs of an LEP person, the BCRTA sends customer surveys (Figure 4) to riders annually. The survey asks the rider to respond with a check mark in one of the following boxes; strongly agree, agree, neutral, disagree, or strongly disagree. The question to identify the LEP needs was, “A language barrier does not prevent me or someone I know from being able to use BCRTA services.”



**ATTENTION RIDERS! Please share your
feedback about our services by completing
our survey below.**

SURVEY CLOSES ON

FEBRUARY 28, 2026 @ 5PM





Butler County Regional Transit Authority Customer Survey 2026

1. Which BCRTA services do you use? (Circle all that apply)

- O Routes (Miami U/Oxford)* *Regional Routes (R)* *Middletown (MTS)* *ADA Service (BCare/Paratransit)*
SafeRide (Miami U/Oxford) *BGo (Demand Response)* *CincyLink*

2. For each statement, please check one response:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
The vehicles are clean (inside and out).					
The drivers are friendly and professional.					
The call takers are friendly and professional.					
I feel the drivers are safe.					
Scheduling a ride is easy.					
When I call, I am usually able to schedule pickup at the time I want.					
I arrive at my destination(s) on time.					
The bus arrives on time.					
A language barrier does NOT prevent me or someone I know from being able to use BCRTA services.					
Overall, I am happy with the service.					

3. Please tell us more:

4. Would you like BCRTA to contact you? YES___ NO___

5. If yes, please provide the following:

Name: _____ Phone: _____ Email: _____

6. What sources do you use to learn about our bus routes and other transit services?
(Circle all that apply)

- BCRTA Website* *Hardcopy Rider Guides* *Transit App*
Talking to the bus driver *Calling customer service*

Figure 4

The following reflects the answers reported in the BCRTA Customer Survey

- 53.29% Strongly agreed that a language barrier does not prevent them or someone they know from utilizing BCRTA services.
- 20.96% Agreed that a language barrier does not prevent them or someone they know from utilizing BCRTA services.
- 0% Neither agreed or disagreed that a language barrier does not prevent them or someone they know from utilizing BCRTA services.
- 1.2% Disagreed that a language barrier does not prevent them or someone they know from utilizing BCRTA services.
- 0% Strongly disagreed that a language barrier does not prevent them or someone they know from utilizing BCRTA services.

Factor 3: The importance to LEP persons of your program, activities, and services.

Step 3a. Identify your agency's most critical services.

- Curb-to-Curb On-Demand (BGo)
- ADA Paratransit (BCare)
- Fixed Route Services

Critical information from BCRTA which can affect access includes service and schedule information, fare and payment information, system rules, and information about how to ride. However, public transit services continue to be limited in Butler County and are relatively expensive (demand-response fares). If limited English is a barrier to using these services, then the consequences for the individual are serious, including limited access to obtain health care, education, or employment.

However, the bigger issue is availability of public transit services in Butler County.

Step 3b. Review input from community organization and LEP persons.

After reviewing records and contacting community organizations BCRTA has made telephone and website translation available in all requested languages. BCRTA will also make written materials available in all languages upon request. However, after speaking with community organizations BCRTA has assessed that lack of LEP resources is not the problem but rather the communication of their availability.

Factor 4: The resources available to the recipient and costs.

Step 4a. Inventory language assistance measures currently being provided along with associated costs.

From 2020-2025, BCRTA has experienced limited requests for LEP services. The experience has been almost exclusively requests for Spanish alternatives. To request information in another language other than English, BCRTA provides a Google Translate widget on its website and provides an over-the-phone interpreter service for riders. This gives LEP persons the opportunity to communicate directly with or to receive a call back from an interpreter. LEP passenger use is tracked by the number of encounters and minutes our third-party interpreter is used to provide a request for services. BCRTA provided fifteen encounters with an interpreter.

BCRTA estimated costs over the last 3 years are between \$2,000 to \$5,000 to improve accessibility and provide additional LEP resources. This estimate includes upgrades to the website to facilitate more accessibility for LEP persons and \$1,907.86 spent on interpreter services.

Step 4b. Determine what, if any additional services are needed to provide meaningful access.

Due to the small size of our agency, limited resources, public reviews and expected population growth, BCRTA should focus its language measures on extending access for persons by local awareness and advertising. In addition, BCRTA should include LEP related issues in all personnel training, including administrative, dispatch, and bus operator training.

Step 4c. Analyze your budget.

Due to its limited size and services, BCRTA does not have a line-item marketing budget. However, BCRTA could allocate \$3,000 per year for LEP services.

Step 4d. Consider cost effective practices for providing language services.

BCRTA should collaborate with identified community organizations to provide cost effective practices such as 1) help with translations of printed and online information; 2) distribution channels for printed information; 3) translation assistance for LEP persons; and 4) educational and outreach opportunities to help improve access for LEP person. In addition, BCRTA should research and pursue language assistance products and translation services developed and paid for by local, regional, or state government agencies.

BCRTA has adopted the following implementation plan to meet requirements under Title VI of the Civil Rights Act of 1964, which seeks to improve access to services for persons with Limited English Proficiency (LEP). The purpose is to ensure that no persons shall, on the grounds of race, color, or national origin, be excluded from participating in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance from the FTA.

Plan for Implementation

1. Identifying LEP individuals who need language assistance.

The four-factor analysis indicates that the largest group of LEP persons speaks Spanish. In addition, the largest concentrations of LEP persons are in the Hamilton, Fairfield and West Chester township portions of Butler County which are within the portion of Butler County within the Cincinnati Urbanized Area.

Discussions with the bus operators and dispatch personnel indicate that the current frequency of contact with LEP persons has been extremely limited. However, there are demographic changes which could lead to a growing number of LEP persons in need of local public transit.

BCRTA is proactively engaging with agencies serving LEP populations to stay informed about the needs of the community. This hands-on approach involves distributing information and monitoring interactions to gain insights into the language assistance needs of LEP individuals.

2. Language assistance measures

BCRTA will continue to track the Google Translate widget on its website and will provide printed materials in requested languages as well as identify distribution outlets to share such information. In addition, BCRTA will continue to maintain its over-the-phone translation service to allow LEP persons to receive service information in their native language.

BCRTA updates its implementation plan based on survey results and subsequently targets outreach to address new information.

3. Training staff

BCRTA bus operators, dispatch and scheduling personnel, and administrative staff may come into contact with LEP persons. Training on BCRTA's responsibility to serve LEP persons will be addressed as follows:

- BCRTA will post updated information on employee boards concerning BCRTA's responsibility on serving LEP persons.
- Orientation and initial training for new bus operators, and ongoing training and retraining sessions will include information on serving LEP persons.
- BCRTA will include information on serving LEP persons and BCRTA responsibilities in the BCRTA Employee Handbook which will be reviewed and verified (employee sign off) by each BCRTA employee.

4. Providing notice to LEP persons.

BCRTA will conduct outreach efforts to the target organizations and other organizations identified through the current survey. The BCRTA Planning Manager will lead these efforts.

5. Monitoring and Updating the LEP Plan.

The BCRTA Board of Trustees will review and approve the 2026 LEP plan on March 18, 2026.

The BCRTA Executive Director will review the LEP Plan and survey results annually with the BCRTA Board of Trustees. BCRTA will include an LEP question on its annual customer satisfaction survey. BCRTA will work with the Transit Alliance of Butler County to seek LEP representation on its Board of Directors.

The Executive Director and Operations Director will be responsible for monitoring the plan, and reporting changes and updates to the BCRTA Board of Trustees.

Appendix C: Public Participation Plan and Hearings/Engagements

OKI 2023 Strategic Regional Policy Plan:

<https://www.oki.org/plans-and-programs/strategic-regional-policy-plan-how-do-we-grow-from-here/>

OKI Transportation Improvement Program:

<https://tip.oki.org/>

Short Range Planning Study (SRPS):

[BCRTA Short Range Planning Study \(SRPS\) Public Engagement Round 1](#)

Public Comments/Hearings, Service Changes/Removal of Routes R2 and R4:

[Public-Comment-on-Proposed-Service-Suspension-9-21-21.pdf \(butlercountyrta.com\)](#)

[Public-Comment-on-Proposed-Service-Suspension-1-11-2022.pdf \(butlercountyrta.com\)](#)

References

FTA C 4702.1B. (2012, October 1). FTA C 4702.1B Federal Transit Administration.
https://www.transit.dot.gov/sites/fta.dot.gov/files/docs/FTA_Title_VI_FINAL.pdf